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NNS-200

2007 SEP 13 AM 8:06

St. Matthews, SC

September 4, 2007

NHTSA
US Department of Transportation
Washington, DC 20590

RE: 2004 Cadillac Seville SLS
VIN # 1G6KS54Y54U

Dear Sir or Madame:

I have had a recurring problem with the serpentine belt on the above vehicle slipping when it gets wet, resulting in a loss of power steering for brief periods. This could result in loss of steering ability during a rain storm while the roads are slick.

This problem first occurred when the vehicle had 30-35,000 miles on it. I returned it to the dealer. Some adjustments were made and the problem appeared to be solved for a brief period.

The problem began occurring again. The dealer once again made adjustments. The problem re-occurred and became progressively worse. The third time I returned to the dealer, it replaced the belt and this appeared to correct the problem. The vehicle had approx 55,000 miles on it at this point.

I currently have approx 85,000 miles on the vehicle. The problem recently occurred again. I immediately replaced the serpentine belt due to the safety issue, even though it showed no wear. This corrected the problem for the time being.

The slippage will occur at travel speeds when there are puddles on the highway or if I drive through a small puddle in a parking lot. There is immediate slippage when the belt gets wet resulting in loss of power steering. It can be intermittent as the belt dries and is re-wetted as you are driving.

The dealer has made three attempts to solve the problem without success. It appears to be a design issue. My concern is the danger presented of losing steering on a wet road at travel speeds.

Your attention to this matter is greatly appreciated.

Cc: Jim Moore Cadillac

ET
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KLB