

CL-10203750-5986

NVS-200

[REDACTED]
Doylestown, PA

2007 SEP 13 AM 8:06

09/02/07

2007 SEP 11 P 3:10

Reference: Volvo V-40 Station Wagon, Year 2000

Executive Director --- Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE.
Washington, D.C. 20590

Dear Director:

At 14,000 miles both rear coil springs on my Volvo V-40 vehicle fractured/failed. They were replaced under the vehicle's warranty. Recently, at 28,000 miles both the rear springs fractured/failed again. They were replaced by Volvo of America free of charge.

The failure of coil springs on a vehicle is a clear and present danger to the owner/operator of the vehicle as well as to any passengers.

I have queried Volvo to find out if they have pin pointed the propensity to failure to either a bad design or poor metallurgical properties of the steel in the coil spring.

There has been no answer from Volvo. What is your point of view toward this problem/defect.?

I look forward to hearing from you.

Respectfully yours,

[REDACTED]

[REDACTED]

MC
09/13/07
LB