



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

2007 OCT 16 AM 7:41

1200 New Jersey Avenue SE
Washington, DC 20590

NVS-216 et
Ref. No. 10203745

[REDACTED]
Palatka, FL [REDACTED]

Dear Mr. [REDACTED]

Thank you for your correspondence dated August 31, 2007, concerning the problems you encountered with your model year (MY) 1998-2000 Chevrolet and GMC vehicles. The National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation (ODI) received your correspondence on September 13, 2007. We regret any inconvenience our delay in responding may have caused you.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain serious safety defects in their design, construction, or performance. We also monitor the adequacy of manufacturers' recall campaigns. In order for the agency to initiate an investigation, we look carefully at the body of consumer complaints and other available data to determine whether a defect may exist. We cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

Regarding the previous reports you submitted, please be advised that information submitted by vehicle owners using Vehicle Owner's Questionnaires (VOQs) are automatically entered into our complaint database, the data is then reviewed and analyzed by ODI investigators to determine whether an investigation is warranted. Due to the volume of VOQs received and limited agency resources, NHTSA cannot respond to the submitters of these questionnaires. We apologize for any confusion this may have caused you.

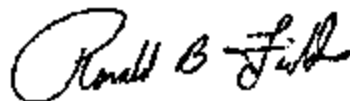
We appreciate the report you provided. Reports from motorists are a very important source of information for us. We have reviewed our database in an effort to identify whether a safety defect trend exists with regard to structure problems, specifically corrosion on the front frame

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substructure, in MY 1998-2008 Chevrolet and GMC vehicles. At this time, there is insufficient evidence to warrant opening a safety defect investigation. The information you provided has been entered into our database. It will be considered with future reports to identify any safety defect trends that may require our attention.

We recommend you continue to work with General Motors to discuss your corrosion problems.

Sincerely,

A handwritten signature in black ink, appearing to read "Ronald B. Fields". The signature is fluid and cursive, with the first name "Ronald" being the most prominent.

Ronald B. Fields, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement