



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

2007 OCT 18 AM 9:42

1200 New Jersey Avenue SE
Washington, DC 20590

[REDACTED]
Pasadena, MD [REDACTED]

NVS-216 mec
Ref. No. 10203744

Dear Ms. [REDACTED]:

Thank you for your correspondence dated August 27, 2007, concerning a recall (NHTSA Recall Campaign No. 06V-288) involving your model year (MY) 2004 Jeep Liberty vehicle. Your correspondence was received by the National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation on September 13, 2007. We regret any inconvenience our delay in responding may have caused you.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain serious safety defects in their design, construction, or performance. We also monitor the adequacy of manufacturers' recall campaigns. However, we cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

We appreciate the report you provided. Reports from motorists are a very important source of information for us. Each report is analyzed and entered into a database to help us determine whether an investigation into a possible recall adequacy is warranted.

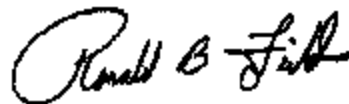
We contacted a dealership in your area. Tate Chrysler Jeep currently has no wait list on ball joints. We recommend you contact them directly to set up an appointment.

Tate Chrysler Jeep
7429 Ritchie Highway
Glen Burnie, MD
Telephone: 410-761-1560



If you have any questions regarding this matter, please contact Mr. Richard Willard, Consumer Safety Officer at 1-877-538-8368 ext. 66544.

Sincerely,

A handwritten signature in black ink, appearing to read "Ronald B. Fields". The signature is fluid and cursive, with the first name "Ronald" being the most prominent.

Ronald B. Fields, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement