

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

2008 MAR -4 AM 8:21
21-SEP-2007

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐Reference No.
10203611**OWNER INFORMATION (Type or Print)**

Name

Address

City

GREENWOOD

State SC

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
 In the absence of _____ provide your name or address to the vehicle manufacturer.
 Signature of Owner _____ Date 2/22/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1N4AL11E1

Make
NISSANModel
ALTIMAModel Year
2005Date Purchased
03-JUL-06

Dealer's Name and Telephone Number

Engine:

No: Cylinders 4

Fuel Type:
GasOriginal Owner
☒

Dealer's City

State

Zip Code

Transmission Type
AUTOMATIC☒ Antilock Brakes
☒ Cruise ControlPowertrain
UNKNOWN

Vehicle Component Code

061000 ENGINE AND ENGINE COOLING:ENGINE

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATIONIncident Date(s)
14-AUG-2007Failure Mileage
41000Failure Speed
30**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2005 NISSAN ALTIMA. WHILE DRIVING 30 MPH, THE VEHICLE BEGAN MAKING A LOUD NOISE AND THE SERVICE ENGINE LIGHT ILLUMINATED. SHE WAS ABLE TO DRIVE TO A SERVICE STATION AND THE MECHANIC STATED THAT THERE WAS NO OIL OR OIL PLUGS IN THE VEHICLE. HE REFUSED TO MAKE THE REPAIR. SHE HAD THE VEHICLE TOWED TO NISSAN, WHERE IT WAS REGULARLY SERVICED EVERY 3,000 MILES. THE DEALER STATED THAT SHE NEEDED A NEW ENGINE AND THAT THEY WERE NOT RESPONSIBLE FOR THE VEHICLE NOT HAVING OIL OR OIL PLUGS. THEY ALSO INFORMED HER THAT SOMEONE HAD TAMPERED WITH HER VEHICLE. THE CONTACT HAS SPOKEN WITH NISSAN ON SEVERAL OCCASIONS AND HAS BEEN WITHOUT HER VEHICLE FOR TWO MONTHS. SHE BELIEVES THEY ARE GIVING HER THE RUN-AROUND. THE POWERTRAIN WAS UNKNOWN. THE CURRENT AND FAILURE MILEAGES WERE 41,000. * UPDATED 12/12/07 *BF THE DEALER STATED PASSENGER WINDOW MAKES NOISE, AND REMOTE SWITCH IS INOPERABLE. UPDATED 12/12/07 *TR

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.