



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received 19-SEP-2007	Repository <input type="checkbox"/>
	Reference No. 10203465

OWNER INFORMATION (Type or Print)

Name: [REDACTED]
Address: [REDACTED]
City: GREENSBORO State: NC Zip Code: [REDACTED]

Daytime Telephone Number: [REDACTED] E-mail Address: [REDACTED]
Evening Telephone Number: [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner: _____ Date: ____/____/____

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 3C8FY68B92 [REDACTED]
Make: CHRYSLER Model: PT CRUISER Model Year: 2002

Date Purchased: 10-AUG-01 Dealer's Name and Telephone Number: *Crown Chrysler / Dodge 336-299-5810*
Engine: No: Cylinders 4 Fuel Type: Gas

Original Owner: Dealer's City: *Greensboro* State: *NC* Zip Code: *27407*

Transmission Type: AUTOMATIC Antilock Brakes: Powertrain: FRONT WHEEL DRIVE Vehicle Component Code: 103000 POWER TRAIN:AUTOMATIC TRANSMISSION
Cruise Control: Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 09-AUG-2007 Failure Mileage: *99746* Failure Speed: 5
100,100 *Trans mission screws broke in half and Transmission failed on the ground*

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: _____ Tire Model (Name or Number): _____ Tire Size (Example P215/65R15): _____

DOT No. (Example: DOTM19ABC036): _____ Original Equipment Prior Repair Failure Location: _____

Tire Component Code: _____ Tire Failure Type: _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: _____ Date Manufactured: _____ Model No./Name: _____

Seat Type: _____ Installation System: _____

Child Seat Component Code: _____ Failed Part: _____

APPLICABLE INCIDENT INFORMATION
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured: 0	Number of Deaths: 0	Reported to Police: N
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Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2002 CHRYSLER PT CRUISER. WHILE DRIVING INTO A PARKING SPACE BETWEEN 5 AND 10 MPH, THERE WAS A CLICKING SOUND. SHE EXITED THE VEHICLE AND DISCOVERED THE TRANSMISSION ON THE GROUND. GOODYEAR TOWED THE VEHICLE TO A GOODYEAR DEALER AND THEY STATED THAT THE BOLTS SEPARATED IN HALF AND RELEASED THE TRANSMISSION. THE HEADLIGHT SWITCHES AND A BRACKET NEAR THE TIMING BELT WERE ALSO DAMAGED. DAIMLER CHRYSLER STATED THAT HER WARRANTY EXPIRED AND THAT SHE WOULD BE RESPONSIBLE FOR THE REPAIR COSTS. THE CONTACT HAS THE BOLTS AND FAILED PARTS. THE VEHICLE WAS REPAIRED BY GOODYEAR. THE CURRENT MILEAGE WAS 100,146 AND THE APPROXIMATE FAILURE MILEAGE WAS 99746. THE DEALER INFORMATION WAS NOT AVAILABLE.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I [redacted] and my husband [redacted] and my father [redacted] traveled on I 40 to get to the Farmer Market. upon our arrival we heard a noise a clicking sound. I was going 5 miles an hour. I packed in a space and there was a loud sound as if I had hit something. I cut the car off. I tried to restart it and we heard a loud clicking sound. My father told me to cut the off. we exited the car. My father got down on the ground and looked under the front of the car (PT) and the Transmission

ATTACH ADDITIONAL SHEETS IF NECESSARY

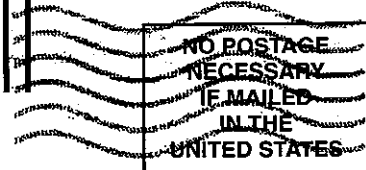
U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300

GREENSBORO NC 27...
PIEDMONT TRIAD AREA
26 SEP 2007 PM 1 L

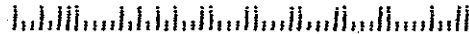


BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590

20590+0000



Think your vehicle has a safety defect?

If so:

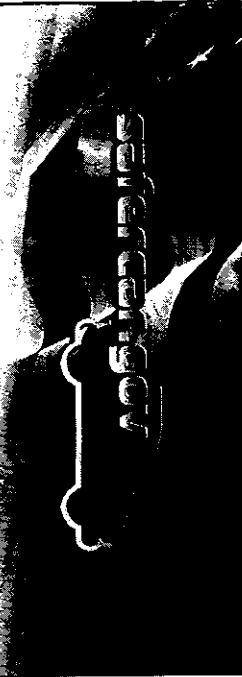

Use the enclosed form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236

Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

Cont. (2)

was on the ground. My Husband also looked under the P.T. stated thank God we could have died. Transmission just don't fall out of Cars. I also looked, I was shocked, because if this would have happed when we were on I 40 doing 65 miles a hour. We would have died. My husband () told me to call the motor Club. All State. and my Brother-in-law () looked under the P.T. and stated all of you could have died. Transmission don't fall out of Cars. All state sent () with A.I. Towering. () stated he never had to pick up a transmission off the ground and that we were lucky to be alive. The transmission had to be put in a special container, before he could transport it to Good year. () repaired my P.T. I was given the broken screws, bracket and the light switch and the Timing belt bracket that Brown. Please don't let people die before these car are recalled. The screw need to be replaced. I () still have a problem driving any Car. I hear a click or any noise I'll stop and pull over to make sure nothing is falling off the Car. Miles when this happen. was 100,100.

People contacted.

Chrysler. (Maes)

New TWD. Dohy.

A.T.T. General.