



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received
2007 DEC 12 AM 11:04
19-SEP-2007

Repository ☐

Reference No.
10203416

OWNER INFORMATION (Type or Print)

Name **[REDACTED]**

Address **[REDACTED]**

City METAIRIE

State LA

Zip Code **[REDACTED]**

Daytime Telephone Number
[REDACTED]

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
5B4KP37J9Y3 **[REDACTED]**

Make
WORKHORSE

Model
P320032

Model Year
2000

Date Purchased
01-NOV-01

Dealer's Name and Telephone Number

Engine:
No: Cylinders 8

Fuel Type:
Gas

Original Owner
☒

Dealer's City

State

Zip Code

Transmission Type
AUTOMATIC

☒ Antilock Brakes
☒ Cruise Control

Powertrain
REAR WHEEL DRIVE

Vehicle Component Code
036000 SERVICE BRAKES, HYDRAULIC:ANTILOCK

Multiple Failure: 3

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
01-SEP-2007

Failure Mileage
60000

Failure Speed
35

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOT M4L9ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2000 WORKHORSE P320032. WHILE DRIVING 35 MPH, THE DRIVER SIDE TIRE BEGAN TO SKID. THE CONTACT INSPECTED THE VEHICLE AND BELIEVED THAT THE REAR DRIVER SIDE BRAKES LOCKED. AS OF SEPTEMBER 19, 2007, THE DEALER HAD NOT INSPECTED THE VEHICLE. THE MANUFACTURER STATED THAT HIS VIN WAS NOT INCLUDED IN NHTSA CAMPAIGN ID NUMBER 00V139000 (SERVICE BRAKES, HYDRAULIC:ANTILOCK). THE FAILURE MILEAGE WAS 60,000 AND CURRENT MILEAGE WAS 64,000.

REPAIRED BY LESON CHEVY DEALERSHIP

DIAGNOSIS FOUND BRAKE CALIPER OVER EXTENDED

+ JAMMED NECESSARY TO REMOVE + REPLACE 1 ROTOR + CALIPER ASSEMBLY ON LEFT SIDE

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



Office of Defects Investigation

Complaints

Defect Investigations

Recalls

Service Bulletins

Navigate: ODI Home » Defect Investigations » Search » Results List

Help

Complaints

- » Search
- » File a Complaint

Defect Investigations

- » Search

Safety Recalls

- » Search

Service Bulletins

- » Search

Downloads

Foreign Campaigns

- » Search

EWR Information

- » Account Management
- » Equipment Manufacturer
- » Low Volume Manufacturer

Sitemap

Contact

1-888-327-4236

TTY

■ 1-800-424-9153

Search Results

Report Date : September 19, 2007 at 08:55 AM

NHTSA Action Number : PE07032

New Search

Print Version

NHTSA Action Number : PE07032 NHTSA Recall Campaign Number : N/A

Make / Models :

WORKHORSE / W20

Model/Build Years:

2000-2005

Manufacturer : WORKHORSE CUSTOM CHASSIS

Component :

SERVICE BRAKES, HYDRAULIC

Date Investigation Opened : June 25, 2007

Date Investigation Closed : Open

Summary:

ODI HAS RECEIVED 17 REPORTS ON MODEL YEAR 2000-2005 WORKHORSE CHASSIS RECREATIONAL VEHICLES WITH ALLEGATIONS OF OVERHEATING DISC BRAKE CALIPERS. NINE OF THE COMPLAINTS FALL WITHIN THE RANGE OF BUILD DATES TO WHICH RECALL # 04V-084 APPLIED. THE REMAINING EIGHT APPEAR TO BE OUTSIDE OF THE APPLICABLE BUILD DATES (AUGUST 2000 - JUNE 2002). OWNERS ARE CLAIMING THAT IN SOME CASES THE BRAKES BEGIN TO DRAG AND LOCK UP. ODI CONDUCTED INTERVIEWS WITH COMPLAINANTS AND SEVERAL REPORTED THAT DURING NORMAL BRAKE PEDAL APPLICATIONS, THE BRAKE LINKAGE BINDS AT A PIVOT POINT. THE BINDING MAY CONTRIBUTE TO INADEQUATE RELEASE OF THE CALIPERS CAUSING THE CALIPERS TO DRAG AND OVERHEAT. SOME OWNERS ALSO REPORT THE BRAKE PEDAL GOES TO THE FLOOR. OVERHEATING CALIPERS, DEPENDING ON THE SEVERITY, MAY CAUSE BRAKE DRAG WITH PREMATURE PAD WEAR, BRAKE LOCKUP, WHEEL END FIRE AND POSSIBLY BRAKE FLUID BOIL AND EVAPORATION. ODI BELIEVES THAT A PRELIMINARY EVALUATION IS WARRANTED TO ASSESS THE POSSIBLE SAFETY CONCERNS AND SCOPE OF THIS PROBLEM.

Document Search

☐ Check to Request Research. Submit below.

Request Research

NHTSA Home | ODI Home | Complaints | Defect Investigations | Recalls
| Service Bulletins | Privacy Policy

✓ Parking break

Workhorse W20 2000-02
W22

recall # 04V084000

Workhorse 1-877294 6773
recall # 50401-C

Workhorse P320032

P320042

recall # 00V139000

1-877 946 7731

Remarks on this page are general information intended for following wagonmasters and the office, such as: (1) road conditions, (2) accidents, incidents, drops, (3) price increases, poor service, bad RV park conditions, poor meals, other supplier problems, and (4) road log corrections.

Mex fax: 01-915-565-0108

Wagonmasters: MOUTON

Report No.

Tour: