



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
 1-888-DASH-2-DOT
 (1-888-327-4236)
 INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

2007 DEC 12 PM 2:02
 17-SEP-2007

Repository

Reference No.
 10203211

OWNER INFORMATION (Type or Print)

Name

Address

City

MORGANTON

State

NC

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
 In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 9/17/2007

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

3D7MU48C

Make

DODGE

Model

RAM 3500

Model Year

2003

Date Purchased
 01-SEP-03

Dealer's Name and Telephone Number

Engine:

No: Cylinders 6

Fuel Type:

Diesel

Original Owner

Dealer's City

State

Zip Code

Transmission Type

AUTOMATIC

Antilock Brakes

Cruise Control

Powertrain

ALL WHEEL DRIVE

Vehicle Component Code

192000 TIRES:SIDEWALL

Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

28-AUG-2007

Failure Mileage

69000

Failure Speed

0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

GOODYEAR

Tire Model (Name or Number)

WRANGLER SRA

Tire Size (Example P215/65R15)

LT23580R17

DOT No. (Example: DOTM19ABC036)
 MDABKCWZ0305

Original Equipment
 Prior Repair

Failure Location:

Rear

Tire Component Code

192000 TIRES:SIDEWALL

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

Yes No

Fire

Yes No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2003 DODGE RAM 3500. THE VEHICLE HAS GOODYEAR WRANGLER SRA, SIZE LT23580R17 TIRES. WHILE THE VEHICLE WAS PARKED, THE CONTACT NOTICED THAT THE BACK DULLEY TIRES WERE FLAT. THE MECHANIC STATED THAT THE INSIDE WALL WAS DETERIORATING. THERE WAS NO VISIBLE OUTSIDE DAMAGE. THE FAILURE MILEAGE WAS ~~69,000~~ AND CURRENT MILEAGE WAS 70,000.

The inside of the tire sidewall is coming apart & the fibers are exposed allowing air to leak. The tires were well seated to the rim. Luckily these tires were on the rear, not the front, as that could have been disastrous given the weight & size of the truck. I have the tires in my possession if needed.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The tires were taken to the local Goodyear dealer who assessed the tires. He contacted Goodyear & stated that they did not feel this tire failure (2 tires on the same vehicle failing at the same time) constituted a defect, a safety hazard, or was reason for them to replace the tires. If these tires had been on the front of the truck & failed, the result would have been much different, possibly endangering my life, my family's life, or the lives of other drivers & oncoming vehicles.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

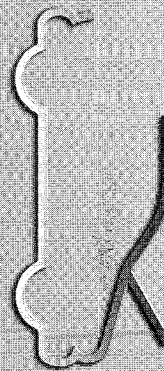
BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590



Think your vehicle has a safety defect?



**If so:
Use the enclosed form to file a report.**

**or visit:
www.safercar.gov**

**or call:
Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
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