



U.S. Department of Transportation

National Highway Traffic Safety Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
 To Report Vehicle Safety Defects  
 1-888-DASH-2-DOT  
 (1-888-327-4236)  
 INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

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**OWNER INFORMATION (Type or Print)**

Name [REDACTED]  
 Address [REDACTED]  
 City TALAHASSE State FL Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to contact the manufacturer of your vehicle?  YES  NO  
 In the absence of an authorized signature, please provide the name or address to the vehicle manufacturer.  
 Signature of Owner [REDACTED] Date: 12/3/07

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1LNLM83W6T [REDACTED]  
 Make LINCOLN Model TOWN CAR Model Year 1996  
 Date Purchased 12-AUG-99 Dealer's Name and Telephone Number [REDACTED] Engine: No: Cylinders 8 Fuel Type: Gas  
 Original Owner  Dealer's City [REDACTED] State [REDACTED] Zip Code [REDACTED]  
 Transmission Type AUTOMATIC  Antilock Brakes  Cruise Control Powertrain REAR WHEEL DRIVE Vehicle Component Code 330000 INTERIOR LIGHTING  
 Multiple Failure: 400

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s) 11-MAR-2005 Failure Mileage 160000 Failure Speed [REDACTED]

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/65R15) [REDACTED]  
 DOT No. (Example: DOTM9ABC036)  Original Equipment  Prior Repair Failure Location: [REDACTED]  
 Tire Component Code [REDACTED] Tire Failure Type [REDACTED]

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]  
 Seat Type: [REDACTED] Installation System: [REDACTED]  
 Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies).)

Crash  Yes  No Fire  Yes  No  
 Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

**Narrative Description of Incident(S), Crash(es), and Injury (ies).**  
 Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL\*THE CONTACT OWNS A 1996 LINCOLN TOWN CAR. WHEN DRIVING OVER AN HOUR AT NIGHT, THE EXTERIOR LIGHTS SHUT ON AND OFF AND THE INTERIOR LIGHTS DIMMED. NO WARNING LIGHTS WERE PRESENT. THE CONTACT HEARD A CLICKING NOISE NEAR THE INSTRUMENT CONTROL PANEL WHEN THE FAILURE OCCURRED. HE TOOK THE VEHICLE TO A LOCAL MECHANIC AND THEY WERE UNABLE TO DIAGNOSE THE CAUSE OF THE FAILURE. THE MANUFACTURER HAS NOT BEEN NOTIFIED. THE SPEED WAS UNKNOWN. THE FAILURE MILEAGE WAS 160,000 AND CURRENT MILEAGE WAS 201,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.