



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

14-SEP-2007

Repository Reference No.
10203038

OWNER INFORMATION (Type or Print)

Name [REDACTED]

Address [REDACTED]

City FLOWER MOUND

State TX

Zip Code [REDACTED]

Daytime Telephone Number

[REDACTED]

E-mail Address

[REDACTED]

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
WMWMF73577T [REDACTED]Make
MINIModel
COOPER USModel Year
2007Date Purchased
27-APR-07Dealer's Name and Telephone Number
MORITZ 800.614.8792Engine:
No: Cylinders 4Fuel Type:
GasOriginal Owner
Dealer's City
ARLINGTONState
TXZip Code
76011Transmission Type Antilock Brakes
MANUAL Cruise ControlPowertrain
REAR WHEEL DRIVEMultiple Failure:
2Incident Date(s)
10-AUG-2007

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 063000 ENGINE AND ENGINE COOLING: EXHAUST SYSTEM

Failure Mileage
2500Failure Speed
0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

 Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

 Yes No

Fire

 Yes No

Number of Persons Injured

2

Number of Deaths

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

MY 10 YEAR OLD DAUGHTER RECEIVED A SERIOUS BURN ON HER LEG FROM THE EXHAUST OF MY MINI COOPER S. THE DOUBLE EXHAUST IS LOCATED IN THE CENTER BACK OF THE CAR AND EXTENDS PAST THE EDGE OF THE VEHICLE. IT IS VERY DIFFICULT TO GET ITEMS OUT OF THE TRUNK AREA WITHOUT TOUCHING THE EXHAUST. THE EXHAUST IS LOCATED IN THE EXACT LOCATION WHERE ONE STANDS TO RETRIEVE CARGO. I HAVE BURNED MY LEG TWICE UNLOADING GROCERIES. IT TAKES A CONSTANT EFFORT TO REMEMBER TO AVOID THE EXHAUST. THIS IS A SERIOUS DESIGN FLAW THAT NEEDS TO BE ADDRESSED. *JB

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

