



U.S. Department of Transportation  
National Highway Traffic Safety Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

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**OWNER INFORMATION (Type or Print)**

Name [REDACTED]  
Address [REDACTED]  
City COLMA State CA Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an answer, the name or address to the vehicle manufacturer.  
Signature of Owner [REDACTED] Date 10/1/07

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 3VWDD21C7 [REDACTED]  
Make: VOLKSWAGEN Model: NEW BEETLE Model Year: 2001  
Date Purchased: 21-JUN-07 Dealer's Name and Telephone Number: CAPITAL MITSUBISHI 408-264-9999 Engine: No: Cylinders 4 Fuel Type: Gas  
Original Owner:  Dealer's City: SAN JOSE State: CA Zip Code: 95136  
Transmission Type: AUTOMATIC Antilock Brakes:  Powertrain: UNKNOWN Cruise Control:   
Vehicle Component Code: 141100 AIR BAGS:FRONTAL:SENSOR/CONTROL MODULE  
Multiple Failure: 1

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s): 13-SEP-2007 Failure Mileage: 88540 Failure Speed: 0  
THE AIR BAG LIGHT STAYED ON TOOK IT TO DEALER AND THEY SAID IT IS BECAUSE SEAT BELT SENSOR IS DEFECTIVE BUT NOT COVERED UNDER WARRANTY

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make: Tire Model (Name or Number): Tire Size (Example P215/65R15):  
DOT No. (Example: DOTM9ABC036):  Original Equipment  Prior Repair Failure Location:  
Tire Component Code: Tire Failure Type:

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: Date Manufactured: Model No./Name:  
Seat Type: Installation System:  
Child Seat Component Code: Failed Part:

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash:  Yes  No Fire:  Yes  No  
Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

**Narrative Description of Incident(S), Crash(es), and Injury(ies).**  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL\*THE CONTACT OWNS A 2001 VOLKSWAGEN NEW BEETLE. THE CONTACT STATED THAT THE AIR BAG WARNING LIGHT ILLUMINATED. THE DEALER STATED THAT THE AIR BAG SWITCH WAS CONNECTED TO THE SEAT BELT, WHICH CAUSED THE LIGHT TO ILLUMINATE. THE AIR BAG WAS NOT COVERED UNDER THE WARRANTY. THE REPAIR COSTS WERE OVER \$500. THE POWERTRAIN WAS UNKNOWN. THE CURRENT AND FAILURE MILEAGES WERE 88,540.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.