

Domestic Corporation
P.O. Box 490
Elkhart, IN 46515

2007 SEP -5 AM 9:10

Re: Domestic Refrigerator Recall
Manufactured between April 1997 and May 2003

Dear Sirs:

I received notice that perhaps my refrigerator is subject to your recall. I own a 2003 Pace Arrow that I purchased in August, 2002, so it falls within your manufacturing range. My two door unit does not have a model number listed on your recall notice; however, it does have a serial number that does fall within the range listed on the recall. My Model Number is NDR 1292, and my serial number is 921148044 (which is within the recall units listed). My refrigerator failed and spewed yellow material into the cooling unit area.

I write this letter because I previously paid to replace a Domestic refrigerator that failed due to a defect and I believe I should be reimbursed pursuant to your Pre-Notification Reimbursement Program. I am unable to get the form via your 888 telephone number because it will not accept my claim based upon the refrigerator's model number. I am requesting the form be sent to me regardless.

In late October, 2006 I had to replace the entire cooling unit at Foley RV Center, LLC in Burlington, Washington. I have attached copies of the Work Order #22898. My extended warranty service company sent out a representative to personally inspect the defect. Pictures were taken and it was determined to be a valid claim for purposes of the extended warranty repair. Paying my share of the servicing, I am out of pocket \$567.57 for the replacement of the cooling

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unit. A fatigue crack was found in the boiler tube which released the pressurized coolant, leaving a yellowish powder residue in the burner area.

I believe my refrigerator had the same problem as your recall document, even though it is not listed directly in the recall Model numbers on your notice. Please review this closely and I think you will agree that I should be reimbursed for my out-of-pocket costs in getting the unit replaced last October, before the recall notice was issued.

Sincerely,

[Redacted Signature]

[Redacted Address Line 1]

Lincoln, NE [Redacted]

[Redacted Address Line 2]

cc: Administrator, National Highway Traffic Vehicle Safety
400 Seventh Street, SW, Washington, DC 20590



RE: Dometic Refrigerator Recall

Dear Valued Customer,

Dometic Corporation has determined that some of the refrigerators that it manufactured between April 1997 and May 2003 for installation in recreational vehicles may contain a defect that relates to motor vehicle safety. A program has been put into place that makes part ordering, installation, data entry and payment quick and easy. Here is a rundown of the recall:

THE PROBLEM

Under some circumstances, a fatigue crack can develop in the boiler tube of the identified refrigerators, which can permit the release of pressurized coolant solution. If this solution is exposed to an ignition source under certain specific circumstances, it can result in a vehicle fire.

AFFECTED UNITS

The potentially affected refrigerators have the following model numbers:

NDR1062, RM2652, RM2662, RM2663, RM2852, RM2862, RM3662, RM3663, RM3862, RM3863

The possibly affected units have serial numbers beginning with the following combinations:

713xxxxx through 752xxxxx	801xxxxx through 852xxxxx
901xxxxx through 952xxxxx	001xxxxx through 052xxxxx
101xxxxx through 152xxxxx	201xxxxx through 252xxxxx
301xxxxx through 319xxxxx	

If the refrigerator is not one of the identified models, or if its serial number is not within the range specified above, it is not covered by this recall.

If you have information regarding the identity of any individuals who purchased one of these refrigerators, please call us promptly at 1-888-446-5157 so we can contact those individuals directly to arrange to have their refrigerators repaired at no charge.

THE REWORK

We have developed a rework for this potential defect, which involves the installation of a secondary burner housing and certain fuses that will prevent this condition from leading to a fire outside the burner area. The kit was created with ease of installation in mind, and a thorough installation guide including photos is included in every individual packet. All parts are included in the kit, and no unusual tools are necessary.

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXAMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**