



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

2007 OCT -4 AM 7:49

1200 New Jersey Avenue SE
Washington, DC 20590

[REDACTED]
Hanahan, South Carolina [REDACTED]

NVS-216 nlm
Ref. # 10202626

Dear Mr. [REDACTED]:

Thank you for your correspondence dated August 21, 2007, concerning the recall on your model year (MY) 2004 Jeep Liberty. The National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation received your correspondence on September 4, 2007. We regret any inconvenience our delay in responding may have caused you.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain serious safety defects in their design, construction, or performance. However, we cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

We appreciate the report you provided. Reports from motorists are a very important source of information for us. We followed up with Rick Hendrick Jeep/Chrysler and were informed that the remedy for the safety recall (NHTSA Recall 06V-288) was performed on your vehicle on August 27, 2007.

Should you encounter a safety-related problem with a motor vehicle or item of motor vehicle equipment in the future, you can complete an electronic Vehicle Owner's Questionnaire online at



<http://www.nhtsa.dot.gov/ivoq>. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be obtained at <http://www.nhtsa.dot.gov/cars/problems>.

Sincerely,

A handwritten signature in black ink, appearing to read "Ronald B. Fields". The signature is fluid and cursive, with the first name "Ronald" being more prominent.

Ronald B. Fields, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement