



U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
**To Report Vehicle Safety Defects**  
**1-888-DASH-2-DOT**  
**(1-888-327-4236)**  
**INTERNET: www.nhtsa.dot.gov/hotline**

FOR AGENCY USE ONLY 1058

Date Received

Repository ☐

04-SEP-2007

Reference No.

10202604

2007 SEP 18 PM 12:14

**OWNER INFORMATION (Type or Print)**

Name

Address

City

EWING

State

NJ

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☒ NO

In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner \_\_\_\_\_ Date 9/12/07

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

WWWMA23B2YE

Make

VOLKSWAGEN

Model

PASSAT

Model Year

2000

Date Purchased  
01-OCT-02

Dealer's Name and Telephone Number

Princeton Audi / VW

Engine:

No: Cylinders 4

Fuel Type:

Original Owner

Dealer's City

Montgomery

State

Zip Code

Vehicle Component Code

140000 AIR BAGS

Multiple Failure: 10

Transmission Type

☒ Antilock Brakes

Powertrain

Automatic

☒ Cruise Control

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s)  
01-OCT-2002

Failure Mileage

Failure Speed

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

☐ Original Equipment  
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

**Narrative Description of Incident(S), Crash(es), and Injury(ies).**

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

FAX FROM CONGRESSMAN ON BEHALF OF CONSTITUENT REGARDING A SAFETY PROBLEM WITH HER VW PASSAT. \*KB IMMEDIATELY AFTER THE CONSUMER PURCHASED THE VEHICLE, THE AIR BAG LIGHT ILLUMINATED. THE CONSUMER TOOK THE VEHICLE BACK TO THE DEALERSHIP. SHE WAS TOLD THE PROBLEM HAD BEEN FIXED, HOWEVER THE AIR BAG LIGHT CONTINUED TO ILLUMINATED ON A REGULAR BASIS. THE CONSUMER HAS BEEN TO THE DEALER 8-10 TIMES FOR THE SAME PROBLEM. THE BATTERY WAS REPLACED. \*JB

*My understanding is that you have copies of the receipts from the dealer. If you need more information, please contact me.*

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.