



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

11-SEP-2007
AM 7:44

Reference No.
10202580

OWNER INFORMATION (Type or Print)

Name

Address

City

PLEASANTON

State CA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner Date 9/19/07

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

2G1WH52KX39

Make

CHEVROLET

Model

IMPALA

Model Year

2003

Date Purchased
01-MAR-04

Dealer's Name and Telephone Number

Engine:

No: Cylinders 6

Fuel Type:

Gas

Original Owner



Dealer's City

State

Zip Code

Transmission Type

AUTOMATIC

☒ Antilock Brakes

☒ Cruise Control

Powertrain

FRONT WHEEL DRIVE

Vehicle Component Code

199000 TIRES:PRESSURE MONITORING AND REGULATING SYSTEMS

Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
10-SEP-2007

Failure Mileage
45800

Failure Speed
35

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make See attachment

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

MY 2003 CHEVY IMPALA HAS A FEATURE FOR SHOWING LOW TIRE PRESSURE. 1ST TIME MY TIRE WAS BELOW 20 LBS WITH A NAIL IN IT AND LOW TIRE PRESSURE DID NOT SHOW. I TOOK IT TO DEALERSHIP. THEY COULD NOT FIND ANYTHING WRONG WITH IT. 2ND TIME MY TIRE HAD A BLOW-OUT IN THE SIDE WALL. WHILE RUNNING ON A FLAT TIRE, THE LOW TIRE PRESSURE DID NOT SHOW. I REPLACED THE FLAT TIRE WITH THE SPARE AND WHEN I DROVE OFF WITH THE SPARE, THE LOW TIRE PRESSURE SHOWED.

IT IS A GOOD THING THE 2ND TIME WITH THE BLOW OUT AND FLAT TIRE:

A. IT WAS ON THE BACK WHEEL AND IT DID NOT AFFECT MY DRIVING AND ON A SLOW CITY STREET.

B. IT WAS NOT ON MY FRONT TIRE, WHERE IT WOULD HAVE AFFECTED MY DRIVING AND I WAS NOT ON A FREEWAY, WHERE I MAY HAVE BEEN KILLED FROM IT. TO ME, THIS IS A DEFECT IN THE 2003 CHEVY IMPALA THAT COULD CAUSE AN ACCIDENT AND DEATH. *TR

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.


Pleasanton, Ca.

Wednesday, September 19, 2007

Attachment to Vehicle Owner's Questionnaire REF# 10202580

When I was signing the Questionnaire, I noticed the part about Tire Failure.
Since the tire failed, I am giving you this additional information.

TIRE MODEL: Goodyear Assurance

TIRE SIZE: P225-60R16

DOT#: unable to find it on the tires.

ORIGINAL TIRE: No.

FAILURE LOCATION: The middle of the sidewall.

TIRE COMPONENT CODE: Unknown

TIRE FAILURE TYPE: ¾ inch hole in the middle of the sidewall.

Sincerely,

