



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

2007 DEC 12 AM 10:29

Reference No.
10202443

OWNER INFORMATION (Type or Print)

Name

Address

City

CANYON LAKE

State TX

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to contact the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorized representative, provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 10/15/2007

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

5NCAA01A91N

Make

NEWMAR

Model

NEWAIRE

Model Year

2001

Date Purchased
07-DEC-01

Dealer's Name and Telephone Number
STAHMANN 830-606-3622

Engine:

No: Cylinders

Fuel Type:

Diesel

Original Owner

☒

Dealer's City

NEW BRAUNFELS

State

TX

Zip Code

78132

Transmission Type

AUTOMATIC

☒ Antilock Brakes

☒ Cruise Control

Powertrain

REAR WHEEL DRIVE

Vehicle Component Code

031100 SERVICE BRAKES, ELECTRIC

Multiple Failure: 7

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
17-MAR-2007

Failure Mileage

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

7 BRAKE FAILURES, RELATED TO NHTSA CAMPAIGN ID NUMBER : 02V093000, THIS BRAKE FAILURE IS ALWAYS BEING FIXED OVER & OVER, THIS IS UNACCEPTABLE & THE MANUFACTURER SHOULD BUY THE VEHICLE BACK AS PER THE RECALL, "IF THE CONDITION IS NOT PROPERLY REPAIRED WITHIN A REASONABLE TIME, THE OWNERS MAY BE ENTITLED TO AN IDENTICAL OR REASONABLY EQUIVALENT VEHICLE AT NO CHARGE OR TO A REFUND OF THE PURCHASE PRICE LESS A REASONABLE ALLOWANCE FOR DEPRECIATION." *TR

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Untitled

Brake Incidents

1 & 2. June 17, 2003. Pro-Tech RV. The master cylinder had been replaced in a previous visit & this June 17 visit is because the brakes were soft & would not hold. Brake caution light comes on the dash. This is actually a second brake visit because clearly they would have been installing the master cylinder first after the brakes failed, but unfortunately I don't have the first / prior paper record from Pro-Tech RV.

3. June 15, 2004. Ron Hoover RV. This is the brake recall being performed. Also the tag axle was not getting brake fluid. Power from brake control to pump failed. Schema was provided from Newmar to correct.

4. June 19, 2004. Ron Hoover RV. Tag axle failed again. Found no brakes to tag. Purged tank and reconnected all wiring from pump to harness a second time.

5. September 13, 2004. Stahmann RV. Brakes spongy, mushy & surging.

6. March 17, 2007. TTS Corp. Tow - road service for locked brakes.

And March 19, 2007. Fleet Maintenance of TX. Brake recall failed. Brake recall is missing parts needed to perform. Ausco Trailer Brake Controller part is no longer available. Recall Campaign 04V-019 is sited.

The Recall Campaign # 04V-019 states that "If the condition is not properly repaired within a reasonable time, the owners may be entitled to an identical or reasonably equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation."

7. July 2007. Newmar Corp. This is the second time the coach is at Newmar Corp getting brake & other repairs. I do not have records of the first time repairs were done because none were furnished to me. This first time in the Newmar factory was in January 2003. I am not sure if a brake repair was performed at that time.

Brake
Drag

May 20, 2004

Dealer
Address
City

SUBJECT: Campaign # 04V-019

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act or Canada Motor Vehicle Safety Act. Newmar Corporation has determined that a defect, which relates to motor vehicle safety, exists in **2001-2002 NewAire Class A Motorhomes built on Newco chassis**. The National Traffic and Motor Vehicle Safety Act, as amended, provides that each vehicle which is subject to a recall campaign of this type must be satisfactorily repaired within a reasonable time after the owner has tendered it for repair. A failure to adequately repair within 60 days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time.

If the condition is not properly repaired within a reasonable time, the owners may be entitled to an identical or reasonably equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation. *

To avoid having to provide these troublesome solutions, every effort must be made to promptly schedule an appointment with each owner and to repair their vehicle as soon as possible. As you will see in reading the enclosed copy of the letter which is being sent to owners, the owners are being instructed to contact Newmar Corporation if you do not remedy the condition within five days of the mutually agreed upon service date. If the condition is not remedied within a reasonable time, they are instructed on how to contact the National Highway Traffic Safety Administration.

REASON FOR THIS CAMPAIGN

Newmar has determined that a potential safety defect may exist on any NewAire manufactured on a Newco chassis that could cause the brakes to drag or fail to fully release causing the brakes to overheat.

DEALER CAMPAIGN RESPONSIBILITY

Dealers are to provide to all customer/owner vehicles the service of completing this campaign at no charge to the customer/owner regardless of vehicle age, vehicle mileage, or ownership at the time of repair.

* never offered to me.
asked repeatedly.

THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXAMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).