



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

2007 10-SEP-2007
DEC 12 PM 1:58

Reference No.
10202398

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City TARPON SPRINGS State FL Zip Code [REDACTED]

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorized signature, you must provide your name or address to the vehicle manufacturer.
Signature of Owner [REDACTED] Date 9/22/07

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 3B7HC13Y51G [REDACTED]		Make DODGE	Model RAM 1500	Model Year 2001
Date Purchased 15-OCT-00	Dealer's Name and Telephone Number		Engine: No: Cylinders 8	Fuel Type: Gas
Original Owner ☒	Dealer's City	State	Zip Code	
Transmission Type AUTOMATIC	☐ Antilock Brakes ☒ Cruise Control	Powertrain REAR WHEEL DRIVE	Vehicle Component Code 160000 STRUICURE	
Multiple Failure: 1				

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 09-MAY-2007	Failure Mileage	Failure Speed N/A
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code		Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Deaths	Reported to Police N
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Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

NUMEROUS CRACKS AND CHIPS ON THE DASH OF MY 2001 DODGE RAM 1500. I RECENTLY WATCH A NEWS CLIP ON THIS ISSUE WHERE A LADY HAD HER ELECTRICAL COMPONENTS WORKING IMPROPERLY AND HER LIGHTS WENT OUT WHEN SHE WAS DRIVING AT NIGHT. THIS COULD HAVE LED TO A SERIOUS ACCIDENT. THE REPORT ATTRIBUTED THE PROBLEM TO THE DASH BEING OPEN TO THE HEAT OF THE SUN OR A PLASTIC PIECE MAY HAVE INTERRUPTED THE WIRING. THIS SEEMS TO BE A PROBLEM WITH THIS VEHICLE AND I WOULD LIKE DODGE TO REPAIR OR REPLACE THIS FOR CUSTOMERS AT LITTLE OR NO COST. THIS IS A DEFECT THAT COULD CAUSE AN ACCIDENT AND THEY SHOULD TAKE RESPONSIBILITY FOR THE DEFECTIVE DASH. THE NEWS CHANNEL WAS LOCAL NEWS 6 OUT OF ORLANDO, FL. *JB

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

*Electrical failure in dodge trucks (RAMS) maybe due to broken pieces
of the dash.*

ATTACH ADDITIONAL SHEETS IF NECESSARY

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400 Seventh St., S.W.
Washington, D.C. 20590

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U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590

**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**

nhtsa
www.nhtsa.dot.gov
people saving people

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