



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository

10-SEP-2007

Reference No.
10202377

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OWNER INFORMATION (Type or Print)

Name
Address
City PRIOR LAKE State MN Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA
In the absence of an
Signature of Owner

of your vehicle? YES NO
address to the vehicle manufacturer.
Date 9/24/2007

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
YV1VS2552Y
Make VOLVO Model S40 Model Year 2000
Date Purchased 28-FEB-00 Dealer's Name and Telephone Number Boston Volvo Engine: No: Cylinders 4 Fuel Type: Gas
Original Owner Dealer's City Mpls, MN State MN Zip Code 55419
Transmission Type AUTOMATIC Antilock Brakes Cruise Control Powertrain: FRONT WHEEL DRIVE Vehicle Component Code 060000 ENGINE AND ENGINE COOLING
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 05-SEP-2007 Failure Mileage 98000 Failure Speed 65
Coolant hose/engine

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location:
Tire Component Code Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e, parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2000 VOLVO S40. WHILE DRIVING 65 MPH, THE ENGINE STALLED WITHOUT WARNING. THE CONTACT WAS ABLE TO PULL SAFELY OFF THE ROAD. THE DEALER STATED THAT THE FAILURE WAS CAUSED BY COOLANT LEAKING FROM THE ENGINE. THE CAUSE OF THE LEAKAGE WAS UNKNOWN. THE CONTACT HAD A MAINTENANCE PACKAGE PERFORMED ON AUGUST 9, 2007 AND NO FAILURES WERE FOUND IN THE ENGINE. THE CURRENT AND FAILURE MILEAGES WERE 98,000.

See Attached

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

