



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

10-SEP-2007

2007 DEC 12 AM 10:01

Reference No.

10202335

OWNER INFORMATION (Type or Print)

Name

Address

City

CROUSE

State NC

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner Date 9/27/07

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

3D7KS28C35

Make

DODGE

Model

RAM2500 REGCAB 4X4

Model Year

2005

Date Purchased
15-OCT-05

Dealer's Name and Telephone Number
STEVE WHITE MOTORS

Engine:

No: Cylinders 8

Fuel Type:

Diesel

Original Owner

☒

Dealer's City
HICKORY

State

NC

Zip Code

Transmission Type

MANUAL

☒

Antilock Brakes

☒

Cruise Control

Powertrain

4 WHEEL DRIVE

Vehicle Component Code

036000 SERVICE BRAKES, HYDRAULIC:ANTILOCK

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
31-AUG-2007

Failure Mileage
58000

Failure Speed
70

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2005 DODGE RAM 2500 REGCAB 4X4 SWB. WHILE DRIVING 70 MPH, THE CONTACT HEARD A HUMMING NOISE FOLLOWED BY A LOUD EXPLOSION. HE LOOKED IN THE REARVIEW MIRROR AND NOTICED METAL PIECES OF THE TRANSFER CASE COMING FROM UNDER THE VEHICLE. THE CONTACT ATTEMPTED TO APPLY THE BRAKES, HOWEVER, THEY FAILED TO ENGAGE. THE CONTACT COASTED THE VEHICLE INTO THE GRASS AND IT CAME TO A STOP. THE DEALER WAS UNABLE TO DIAGNOSE THE CAUSE OF FAILURE. THE VIN WAS UNKNOWN. THE CURRENT AND FAILURE MILEAGES WERE 58,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.