



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

07-SEP-2007
AM 10: 57

Reference No.
10202193

OWNER INFORMATION (Type or Print)

Name ☐
Address ☐
City FAIR OAKS / State CA Zip Code ☐

Daytime Telephone Number E-mail Address ☐

Evening Telephone Number ☐

Do you authorize
In the absence of
Signature of Owner

our vehicle? ☒ YES ☐ NO
ess to the vehicle manufacturer.
Date 9/17/2007

17 digit Vehicle Identification Number located at bottom of windshield on driver's side

1G4HP54K7Y ☐

Make
BUICK

Model
LESABRE

Model Year
2000

Date Purchased
04-OCT-04

Dealer's Name and Telephone Number
Roseville Volkswagen 877-905-2316

Engine:
No: Cylinders 6

Fuel Type:
Gas

Original Owner
☐

Dealer's City
830 Arnold Dr. Roseville CA 95661

Transmission Type
AUTOMATIC

☒ Antilock Brakes
☒ Cruise Control

Powertrain
FRONT WHEEL DRIVE

Vehicle Component Code
133000 VISIBILITY: POWER WINDOW DEVICES AND CONTROLS

Multiple Failure: 3

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
9-SEP-2007

Failure Mileage
48681

Failure Speed
0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOTMAL9ABC036) ☐ Original Equipment Failure Location:
☐ Prior Repair Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Date Manufactured: Model No./Name:
Installation System:
Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Number of Persons Injured Number of Deaths Reported to Police
0 0 N

(es), and Injury(ies).

e failure, (2) failure and its consequences, and (3) what was done to correct the failure;
it is available).

LESABRE. THE CONTACT STATED THAT THREE POWER WINDOWS HAVE FAILED IN THE PAST YEAR AND
ED THAT THE FAILURE WAS DUE TO A WEAK PLASTIC PIECE THAT WAS A PART OF THE SINGLE UNIT
DE FRONT WINDOW IS THE ONLY WINDOW THAT OPERATES NORMALLY. SHE CALLED THE
E TO PROVIDE ASSISTANCE. THE CURRENT AND FAILURE MILEAGES WERE 48,681.

market replacement window unit for the back rear
side & installed it ourselves yesterday. Unfortunately, the
front window is now stuck open 6 inches & we can't close it.
I had ordered the replacement for that window, as well, but it hasn't
arrived yet. We hope it doesn't rain! The cost of the aftermarket →

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).