U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

2007 DEC 12 AM 10:07

FOR AGENCY USE ONLY 100148

Date Received	Repository
07-SEP-2007	☐
Reference No. 10202174	

OWNER INFORMATION (Type or Print)

Name		Daytime Telephone Number	E-mail Address
Address [redacted]		[redacted]	[redacted]
City AUSTIN	State TX	Zip Code [redacted]	Evening Telephone Number SAME

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of a [redacted] ur name or address to the vehicle manufacturer.
Signature of Owner [redacted] Date 9/22/07

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side	Make	Model	Model Year
1G4HP54K2Y4[redacted]	BUICK	LESABRE	2000

Date Purchased	Dealer's Name and Telephone Number			Engine:	Fuel Type:
28-OCT-00	SCOTT BUICK			No: Cylinders 6	Gas
Original Owner ☒	Dealer's City PINELLAS PARK	State FL	Zip Code		

Transmission Type		Powertrain	Vehicle Component Code
AUTOMATIC	☒ Antilock Brakes ☒ Cruise Control	FRONT WHEEL DRIVE	111000 ELECTRICAL SYSTEM:BATTERY
			Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)	Failure Mileage	Failure Speed
17-AUG-2007	26462	0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL9ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code		Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No	0	0	N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

AUTO BATTERY ACID LEAK WHICH HAS EATEN A HOLE IN FLOOR OF CAR IN PASSENGER COMPARTMENT. BATTERY IS LOCATED IN PASSENGER COMPARTMENT UNDER REAR SEAT.ACID LEAKED FROM DAMAGED BATTERY POST OVER PERIOD OF TIME. DUE TO LOCATION OF BATTERY IT IS ONLY CHECKED WHEN CAR FAILS TO START DUE TO BATTERY FAILURE.HOLE IN FLOOR PERMITS CAR EXHAUST GASES TO ENTER PASSENGER COMPARTMENT.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

CAR WAS PURCHASED AT SCOTT BUICK, PINELLAS PARK, FL. IN OCT 2006. 1ST BATTERY FAILED IN MARCH 2003 WAS REPLACED BY SCOTT BUICK, NOTHING WAS NOTED UNDER WARRANTY. MOVED TO AUSTIN, TX IN FEB 2006. IN AUGUST OF 2007, CAR WAS HARD STEERING, BATTERY WAS BAD. THIS WAS AT COVERT BUICK, AUSTIN, TX. BATTERY WAS REPLACED AND DAMAGE FROM ACID WAS DISCOVERED. COVERT BUICK BODY SHOP REPAIRED DAMAGED AREA. DUE TO THE LOCATION OF BATTERY IT IS RARELY CHECKED. OWNERS MANUAL DOES NOT CALL FOR CHECKING BATTERY AT ANY OF THE MILEAGE CHECK POINTS. THE BATTERY SHOULD BE IN CASED IN A ACID PROOF CONTAINER THAT WOULD CONTAIN THE BATTERY ACID IF IT SHOULD LEAK. ALSO ACID PROOF COATING SHOULD BE APPLIED TO AREA NO IN UNION FOR METAL REPAIR. REPAIRS WERE DONE UNDER "GOODWILL" PROGRAM

ATTACH ADDITIONAL SHEETS IF NECESSARY

AUSTIN TX 787

26 SEP 2007 PM 6

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W.
Washington, D.C. 20590

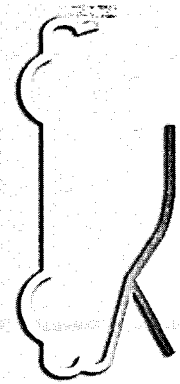
Official Business
Penalty for Private Use $300

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590

Think your vehicle has a safety defect?



If so:

Use the enclosed form to file a report.

or visit:

www.Safercar.gov

or call:

Vehicle Safety Hotline

888-327-4236

www.nhtsa.dot.gov
nhtsa
people saving people

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