



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

05-SEP-2007

Reference No.
10201933

2007 DEC 12 AM 11:08

OWNER INFORMATION (Type or Print)

Name

Address

City

LEVITTOWN

State

NY

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

3FADP31341R

Make
FORD

Model
FOCUS

Model Year
2001

Date Purchased
07-MAY-01

Dealer's Name and Telephone Number
Wantagh Ford 516 785-1700

Engine:
No: Cylinders 4

Fuel Type:
Gas

Original Owner
☒

Dealer's City
Wantagh

State

Zip Code

Transmission Type
AUTOMATIC

☐ Antilock Brakes
☐ Cruise Control

Powertrain
FRONT WHEEL DRIVE

Vehicle Component Code
070000 FUEL SYSTEM, GASOLINE

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
19-AUG-2007

Failure Mileage
87000

Failure Speed
10

Support Arm of gas tank malfunctioned, causing arm to detach from vehicle

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2001 FORD FOCUS. ON AUGUST 19, 2007, WHILE DRIVING 10 MPH, THE CONTACT HEARD METAL SCRAPING THE GROUND AND THEN PLASTIC BEING DRAGGED UNDERNEATH THE VEHICLE. SHE IMMEDIATELY STOPPED THE VEHICLE AND DISCOVERED THE FUEL TANK ON THE GROUND. SHE CALLED THE FIRE DEPARTMENT TO GET PERMISSION FOR TRIPLE A TO TOW THE VEHICLE. THE CONTACT STATED THAT THE BOLT THAT HOLDS THE ARM IN PLACE ON THE FUEL TANK HAD NO THREAD REMAINING. SHE FILED A COMPLAINT WITH FORD AND THEY STATED THAT THEY COULD NOT BE OF ASSISTANCE. THE CURRENT AND FAILURE MILEAGES WERE 87,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

STATE OF NEW YORK) SS:
COUNTY OF NEW YORK)

Nancy Stevenson residing at Massapequa, New York being duly sworn, deposes and says:

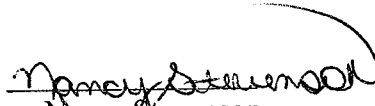
First: She is employed by the AAA New York and holds the position of Member Relations Representative.

Second: On August 19, 2007, [REDACTED] membership # [REDACTED], called our Roadside Assistance Office at 7:19 p.m. and requested service for a disabled 2001 Ford, plate # [REDACTED] NY, which was located on South Conduit Boulevard off 160th Street in Queens, NY.

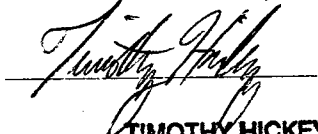
Third: The need for assistance was due to a problem requiring a flat bed tow.

Fourth: Our member advised us that arrangements were made for a tow.

Fifth: That the information contained in this affidavit is taken from records kept by the AAA New York in its normal course of business.


Nancy Stevenson

Sworn on: October 2, 2007


TIMOTHY HICKEY
Notary Public, State of New York
No. 01HI6114493
Qualified in Nassau County
Commission Expires August 16, 2008

When applicable, towing and/or repair bills are attached.



Ford Customer Service Division

PO Box 6248, MD 3NE-B
Dearborn, MI 48126 USA

Sent Via U.S. Mail

August 21, 2007

[Redacted]

Levittown, NY [Redacted]

RE: 2001 Focus
VIN: 3FAFP31341R [Redacted]

Dear [Redacted]:

This is in response to your contact with Ford's Customer Relationship Center.

We sincerely regret any inconveniences that you have experienced with your vehicle. Unfortunately, we are unable to offer assistance beyond the warranty period.

Thank you for contacting us.

Respectfully yours,

M. Miclea

Marcel Miclea
Consumer Affairs

THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXAMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).