



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository [ ]

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Reference No. 10201892

OWNER INFORMATION (Type or Print)

Name, Address, City (WHITEFIELD), State (NH), Zip Code

Daytime Telephone Number, E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? [X] YES [ ] NO

In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer. Signature of Owner, Date

VEHICLE INFORMATION

17 digit Vehicle Identification Number (JYAVP02E1Y...), Make (YAMAHA), Model (ROAD STAR), Model Year (2000)

Date Purchased (01-APR-01), Dealer's Name and Telephone Number, Engine: No: Cylinders (2), Fuel Type: Gas, Original Owner [X], Dealer's City, State, Zip Code

Transmission Type (MANUAL), Antilock Brakes [ ], Cruise Control [ ], Powertrain (FRONT WHEEL DRIVE), Vehicle Component Code (060000 ENGINE AND ENGINE COOLING), Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) (19-AUG-2007), Failure Mileage (6790), Failure Speed (45), Oil Pump Gear, causing engine seizure

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make, Tire Model (Name or Number), Tire Size (Example P215/65R15), DOT No. (Example: DOTM19ABC036), Original Equipment [ ], Prior Repair [ ], Failure Location, Tire Component Code, Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make, Date Manufactured, Model No./Name, Seat type, Installation System, Child Seat Component Code, Failed Part

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash [ ] Yes [X] No, Fire [ ] Yes [X] No, Number of Persons Injured (0), Number of Deaths (0), Reported to Police (N)

Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL\*THE CONTACT OWNS A 2000 YAMAHA ROAD STAR. WHILE DRIVING 45 MPH, THE ENGINE SHUT OFF WITHOUT WARNING AND CAUSED THE REAR TIRE TO LOCK. THE DEALER STATED THAT THE CAUSE OF FAILURE WAS THE OIL PUMP GEAR. AS OF SEPTEMBER 5, 2007, THE DEALER HAD NOT REPAIRED THE VEHICLE. THE FAILURE MILEAGE WAS 6790 AND CURRENT MILEAGE WAS 6,972. Failure Mileage and current mileage is the same engine was rebuilt by a recall at 6700 miles. Part that failed was updated in '02" but no notice was sent to owners or techs. Currently engine is torn down waiting for parts. Original dealer is no longer in business (sold to new owners) Dealer I now work with is Dalton ATV Motorsports 605-788-4991

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)**

Service Recall work on transmission was done in January of 07  
200 miles after picking up Motorcycle engine seized. Cause was  
oil pump bearing failure (broken) A less experienced rider on higher  
speed could have caused major injury or death. Yamaha updated  
the part in 02 but failed to notify technicians and owners.  
The part in question has had numerous bad press from owners.  
Since my incident I have found out that many star rider owners  
that there has been issues with that part especially the 4-00 engine  
engine produced in April of "2000" Yamaha should have included that part  
ATTACH ADDITIONAL SHEETS IF NECESSARY in the tranny Recall.

U.S. Department  
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**National Highway  
Traffic Safety  
Administration**

400 Seventh St., S.W.  
Washington, D.C. 20590

Official Business  
Penalty for Private Use \$300



NO POSTAGE  
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**BUSINESS REPLY MAIL**

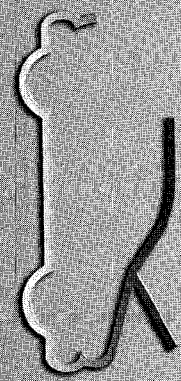
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U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210  
400 7th Street, SW  
Washington, DC 20590



**Think your vehicle  
has a safety defect?**



**If so:  
Use the enclosed  
form to file a report.**

**or visit:  
www.safercar.gov**

**or call:  
Vehicle Safety Hotline  
888-327-4236**



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