



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov

FOR AGENCY USE ONLY 100148

Date Received 04-SEP-2007

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OWNER INFORMATION (Type or Print)

Name, Address, City BRIDGEVILLE, State PA, Zip Code

Daytime Telephone Number, Evening Telephone Number, E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? [X] YES [] NO
Signature of Owner, Date 9/16/07

VEHICLE INFORMATION

17 digit Vehicle Identification Number 1G6DP57776, Make CADILLAC, Model CTS, Model Year 2006, Date Purchased 20-JUL-06, Dealer's Name MOON TWP. CADILLAC 800-798-9805, Engine: No: Cylinders 6, Fuel Type: Gas, Original Owner [X], Dealer's City CORAOPOLIS, State PA, Zip Code 15108, Transmission Type AUTOMATIC, Antilock Brakes [X], Cruise Control [X], Powertrain REAR WHEEL DRIVE, Vehicle Component Code 105500 POWER TRAIN:DRIVELINE:DIFFERENTIAL UNIT, Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 02-SEP-2007, Failure Mileage 9030, Failure Speed 55, F2143 CARRIER ASSEMBLY (COMPLETE) REAR DIFFERENTIAL REPLACE

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make, Tire Model, Tire Size, DOT No., Original Equipment, Prior Repair, Failure Location, Tire Component Code, Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make, Date Manufactured, Model No./Name, Seat Type, Installation System, Child Seat Component Code, Failed Part

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash [] Yes [X] No, Fire [] Yes [X] No, Number of Persons Injured 0, Number of Deaths 0, Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

2006 CADDILAC CTS REAR DIFFERENTIAL FROZE UP- LOCKING REAR BRAKES WHILE DRIVING. STARTED DRIVING AND HEARD SOME SQUELING NOISE. COULD NOT DETERMINE WHAT IT WAS. AT FIRST IT SEEMED EMERGENCY BRAKE STUCK. PULLED OVER PULLED BREAK - SEEMED RELEASED. THEN DRIVING AT 55MPH - CAR WASNT ACCELERATING. THEN CAR LOCKED UP AND DROPPED TO 40MPH - PULLED OVER AND FOUND WHITE SMOKE COMING FROM CAR. TOWED CAR TO DEALER NOT DRIVABLE. CARRIER ASSEMBLY - REAR DIFFERENTIAL ASSEMBLY REPLACED. OLD PARTS WERE TO BE SENT BACK TO GM. CADILLAC ATTEMPTED TO SATISFY ME WITH 12 MONTHS FREE OIL CHANGES, TIRE ROTATION AND INSPECTION - REFUSED

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

WHEN FAILURE OCCURED IT WAS 6AM ON A SUNDAY - I WAS IN TRAFFIC
AN ACCIDENT WOULD HAVE RESULTED SINCE I HAD TO QUICKLY MANUEVER
A CAR THAT SUDDENLY DE-CELLERATED. I FILED CLAIM WITH CADILLAC
CASE # 71-553484456. CAR WAS OUT OF SERVICE FOR SIX DAYS.
AFTER REPAIR - WENT TO DRIVE CAR HOME. CAR WOULD NOT ACCEL
OVER 40 MPH AND DATA-CENTER SHOWED "HIGH TEMP - A/C OFF"
THEN "HOT OIL - A/C OFF". PULLED OVER - SHUT OFF CAR 5 MINUTES
LATER CAR RESTARTED AND DROVE - NO WARNINGS PRESENT.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

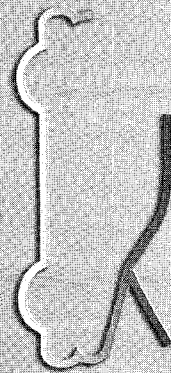
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U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**

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www.nhtsa.dot.gov
people saving people

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