



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

Reference No.
10201764

04 SEP 2007

2007 OCT 24 AM 8:07

OWNER INFORMATION (Type or Print)

Name

Address

City

WEXFORD

State

PA

Zip Code

Daytime Telephone Number

E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
In the absence of an address to the vehicle manufacturer.
Signature of Owner ☒ YES ☒ NO
Date 10/15/07

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1G1JC12FX47

Make

CHEVROLET

Model

CAVALIER

Model Year

2004

Date Purchased
20-MAY-06

Dealer's Name and Telephone Number
NORFIELD DODGE

Engine:

No: Cylinders 4

Fuel Type:

Gas

Original Owner

☒

Dealer's City

GRAND RAPIDS

State

MI

Zip Code

Transmission Type

MANUAL

☐

Antilock Brakes

☐

Cruise Control

Powertrain

FRONT WHEEL DRIVE

Vehicle Component Code

101100 POWER TRAIN:CLUTCH ASSEMBLY:PEDAL/LINKAGE

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
31-AUG-2007

Failure Mileage
42000

Failure Speed
5

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

I HAVE 2004 CHEVY CAVALIER WITH LESS THAN 40K MILEAGE. ON AUGUST 31, 2007, THE CLUTCH PAD SUDDENLY DID NOT BACK UP ON MY WAY HOME. I CHECK THIS WEB SITE AND FOUND I HAD THE SAME ISSUE AS ANOTHER CONSUMER. ALL THE LIQUID WAS COMING OUT FROM THE CLUTCH LINE BETWEEN MASTER CYCLINDER TO TRANSMISSION. WHEN I CHECKED THE LINE, I FOUND OUT THE CLUTCH LINE WAS TOUCHING THE WIRE BOX CORNER ALL THE TIME. THERE IS A HOLE IN THAT TOUCHING POINT. IT IS VERY CLEAR THAT THIS IS A DESIGN PROBLEM FOR THIS KIND OF CAR. THE GM CHEVY DEALER SAID THE PURCHASED DATE HAD PASSED THREE YEARS. NO WARRANTY AT ALL. WHEN I SEARCH THE WEB FOR HELP. I FOUND THE OTHER PEOPLE COMPLAIN THE SAME PROBLEM TOO.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.