



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

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Repository

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OWNER INFORMATION (Type or Print)

Name, Address, City, State, Zip Code, Daytime Telephone Number, Evening Telephone Number, E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
Signature of Owner Date 10/02/07

VEHICLE INFORMATION

17 digit Vehicle Identification Number, Make, Model, Model Year, Date Purchased, Dealer's Name and Telephone Number, Engine, Fuel Type, Original Owner, Dealer's City, State, Zip Code, Transmission Type, Antilock Brakes, Powertrain, Vehicle Component Code, Multiple Failure

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s), Failure Mileage, Failure Speed, CRUISE CONTROL would not deactivate when BRAKES WERE APPLIED OR OFF button WAS PRESSED. CAR ACCELERATED-did not stop.

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make, Tire Model, Tire Size, DOT No., Original Equipment, Failure Location, Tire Component Code, Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make, Date Manufactured, Model No./Name, Seat Type, Installation System, Child Seat Component Code, Failed Part

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash, Fire, Number of Persons Injured, Number of Deaths, Reported to Police

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

UPON ENTERING AN INTER SECTION AND HAVING TO STOP AT A STOP SIGN, I PRESSED THE CRUISE CONTROL OFF BUTTON AND APPLIED THE BRAKE. INSTEAD OF SLOWING DOWN, THE VEHICLE INCREASED SPEED, AND TRAVELED INTO THE INTERSECTION. I ATTEMPTED TO TURN OUT OF THE WAY OF ONCOMING TRAFFIC BUT STRUCK A PASSING SUV. END RESULT WAS MY CAR WAS TOTALED AND THE SUV SUFFERED HEAVY DAMAGE. I CONTACTED FORD IN DEARBORN, MI BUT THEY WERE NO HELP.

MY CAR WAS DECLARED A TOTAL LOSS. I got fined [redacted] and had 3 points assessed to my drivers license. The guy I hit is suing me for loss of valuable time [redacted] and diminished value to automobile of [redacted] ALL BECAUSE OF A equipment failure on a Ford built car.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.