



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository

2007 DEC 19 2007 10:32

Reference No.
10201598

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City MARYVILLE State TN Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address [REDACTED]

Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of your signature, NHTSA will not provide your name or address to the vehicle manufacturer.
Signature of O [REDACTED] Date 12/19/07

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1G4CW52K7W4 [REDACTED]
Make: BUICK Model: PARK AVENUE ULTRA Model Year: 1998
Date Purchased: 01-JUL-06 Dealer's Name and Telephone Number: TWIN CITY BUICK Engine: No: Cylinders 6 Fuel Type: Gas
Original Owner: Dealer's City: ALCOLA State: 00 Zip Code: TENN
Transmission Type: AUTOMATIC Antilock Brakes Cruise Control Powertrain: REAR WHEEL DRIVE Vehicle Component Code: 060000 ENGINE AND ENGINE COOLING
Multiple Failure: 3

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 01-JUL-2007 Failure Mileage: Failure Speed: 45

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: Tire Model (Name or Number): Tire Size (Example P215/65R15):
DOT No. (Example: DOTMAL9ABC036): Original Equipment Prior Repair Failure Location:
Tire Component Code: Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

GREETINGS,
I PROCURED A CAR FROM THE TWIN CITY BUICK DEALERSHIP ON 3046 AIRPORT HIGHWAY [ALCOA TN 37701] TO PURCHASE A NICE USED CAR FOR MY SON. THE SALESMAN, WAS NICE ENOUGH TO SHOW ME / STEER ME IN THE DIRECTION OF A 1998 BUICK PARK AVE WITH 30K ORIGINAL MILES. WE RAN A BACKGROUND CHECK ON THE MILES AND CAR HISTORY REPORT AND WITH A HANDSHAKE CALLED THE DEAL DONE.

MY SON USED THE CAR FOR ONE YEAR AND PUT ABOUT 10K MILES ON THE VEHICLE HE NOTICED THAT THE TEMPERATURE GAUGE WAS GETTING A LITTLE WARMER THAN NORMAL. THE CAR WAS CHECKED OUT AT CLIFTON BUICK DEALERSHIP IN ROCKWOOD TENNESSEE MY SON WAS AT SUMMER CAMP IN ROCKWOOD TENNESSEE AS A BOY SCOUT LEADER FOR THE LAST TWO SUMMERS AND IT WAS DISCOVERED THAT THE PLENUM GASKET DEVICE WAS DEFECTIVE. IN ADDITION, ANTI-FREEZE WAS DISCOVERED LEAKING INTO THE ENGINE AS WELL. THE BILL TO GET [REDACTED] CAR BACK ON THE ROAD WAS IN \$568.06

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

DEAL# 6345

TENNESSEE DEPARTMENT OF SAFETY
ODOMETER DISCLOSURE STATEMENT



FEDERAL and STATE LAW requires that you state the mileage in connection with the transfer of ownership. Failure to complete or providing a false statement may result in fines and/or imprisonment.

TWIN CITY MOTORS

I, _____
SELLER OR TRANSFEROR'S NAME (PLEASE PRINT)

certify to the best of my knowledge that the odometer reading on the vehicle described below is the actual mileage of the vehicle unless one of the following statements is checked:

30122 ODOMETER READING (NO TENTHS)

1 I hereby certify that the mileage stated is in excess of the mechanical limits of the odometer.

2 The odometer reading is not the actual mileage. WARNING - ODOMETER DISCREPANCY.

MAKE BUICK	MODEL PARK AVENU	BODY TYPE SD
VEHICLE IDENTIFICATION NUMBER 1G4CW52K7W4 [REDACTED]		YEAR 1998

3046 AIRPORT HIGHWAY

ALCOA, TN

37701

SELLER OR TRANSFEROR'S ADDRESS

CITY

STATE

ZIP CODE

X _____
SELLER OR TRANSFEROR'S SIGNATURE

06-03-06

DATE OF THIS STATEMENT

BUYER OR TRANSFEREE'S NAME (PLEASE PRINT)

MARYVILLE TN [REDACTED]

BUYER OR TRANSFEREE'S ADDRESS

CITY

STATE

ZIP CODE

BUYER OR TRANSFEREE'S SIGNATURE



THE ATTACHMENTS TO THIS DOCUMENT HAVE BEEN REMOVED TO PROTECT UNWARRANTED INVASION OF PERSONAL PRIVACY PURSUANT TO EXEMPTION 6 OF THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6).