



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

2007 OCT -4 AM 7: 48

1200 New Jersey Avenue SE
Washington, DC 20590

[REDACTED]
Westfield, NJ [REDACTED]

NVS-216 nlm
Ref. # 10201564

Dear Mr. [REDACTED]:

Thank you for your correspondence dated August 17, 2007, concerning stalling in your model year (MY) 2002 Nissan Sentra. The National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation (ODI) received your correspondence on August 29, 2007.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain serious safety defects in their design, construction, or performance. We also monitor the adequacy of manufacturers' recall campaigns. In order for the agency to initiate an investigation, we look carefully at the body of consumer complaints and other available data to determine whether a defect may exist. We cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.


We appreciate the report you provided. Reports from motorists are a very important source of information for us. Each report is analyzed and entered into a database to determine whether an investigation into a possible safety defect or recall inadequacy is warranted. In December 2003, Nissan North America, Inc. issued a safety recall (NHTSA recall number 03V-477, Nissan recall number P3163, summary enclosed) for some 2000-2002 MY Nissan Sentra vehicles equipped with 1.8 L engines due to contamination of the Engine Control Module (ECM) by the inner lining material. We followed up with the manufacturer and based on the information provided, your vehicle is included in the recall. We suggest that you contact Nissan Consumer Affairs regarding your request for reimbursement at 1-800-647-7261 and have your vehicle identification number available for their information.



Please be advised that federal regulations do not require manufacturers to reimburse owners for additional costs associated with a safety recall (e.g., lost wages, car rentals, towing, damage caused by the defect, etc.). Nor do they authorize the Federal government to reimburse vehicle owners for any costs associated with safety recalls or assist vehicle owners in obtaining reimbursements for costs associated with an alleged defect.

Should you encounter a safety-related problem with a motor vehicle or item of motor vehicle equipment in the future, you can complete an electronic Vehicle Owner's Questionnaire online at <http://www.nhtsa.dot.gov/ivoq>. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be obtained at <http://www.dot.gov/cars/problems>.

Sincerely,



Ronald B. Fields, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement

Enclosure:
NHTSA Recall # 03V-477