



CL 10201387-2859

U.S. Department of Justice  
Office of Consumer Litigation  
Civil Division

2007 AUG 22 AM Washington, DC 20530

August 13, 2007

RECEIVED  
2007 AUG 21 P 3 22  
OFFICE OF DEFECTS  
INVESTIGATION

[REDACTED]  
Raleigh, NC [REDACTED]

Re: 2003 Buick Regal/LS

Dear [REDACTED]:

This letter is in reply to your faxed correspondence to the Attorney General which was referred to this Office for consideration and response.

Your letter received August 6, 2007, concerns the 2003 Buick you purchased and are still paying for which you allege has a defect in the Ignition switch. You allege that this particular make is very dangerous and that a recall should be initiated on this make for the safety of the public.

As the National Highway Traffic Safety Administration notes on its webpage, it is the federal agency whose mission is to "save lives, prevent injuries, [and] reduce vehicle-related crashes." Accordingly, I am forwarding your letter to this agency at the address listed below for review and consideration.

If you have not yet done so, you may wish to consult a private attorney who could advise you of your rights and any remedies that may be available to you.

Thank you for contacting the Department of Justice.

Sincerely yours,

Kenneth L. Jost  
Assistant Director  
Office of Consumer Litigation  
Civil Division

By: Grace T. Ibtamuno  
Consumer Affairs Specialist

mc  
8/22/07  
cc

cc: ✓ National Highway Traffic Safety Administration  
Department of Transportation  
400 7th Street, SW, Rm. 5232  
Washington, DC 20590  
Toll free DOT Safety Hotline: 1-888-327-4236 (DASH 2 DOT)  
TTY: 1-800-424-9153  
[www.nhtsa.dot.gov](http://www.nhtsa.dot.gov)

[REDACTED]  
 [REDACTED]  
 RALEIGH, NC [REDACTED]  
 TELEPHONE NO. [REDACTED] or [REDACTED]  
 FAX NO. [REDACTED]

(The statue of liberty is a false symbol of freedom until all people of GOD is included)  
 " CIVIL RIGHTS FOR ALL "

To: The United States Department of Justice

US Attorney General Alberto Gonzales  
 (The Consumer Protection Section)  
 Litigation Section.....Attention Ms. Grace Ibitanimo

From: [REDACTED]

Date: August 4, 2007 Faxed submitted (Saturday after 9:30PM)

MESSAGE.....Total Fax (7 Pages) including fax cover sheet  
 See attached Invoice No. 105765 or 132423 on Leith Buick Repair Customer Copy, 3  
 Page complaint letter, Exhibit #1 (Picture of Default Ignition Switch), Exhibit #2 (Picture  
 of Body Control Module for a 2003 Buick Regal/LS, and this fax cover sheet.

Please send me a written reply reference correspondence submitted .

Thank you .

#### CONFIDENTIAL NOTICE

This facsimile is legally privileged and confidential information. It is intended only for the receipt by and  
 use of the individual or entity to whom or which it is addressed. If you are not the intended recipient, you  
 are hereby notified that any dissemination, distribution, or copying of this facsimile is strictly prohibited. If  
 you have received this facsimile transmission in error, please notify Equal Treatment Now, Inc. at the above  
 address or telephone number. Then destroy all transmission pages. Thank you for your assistance.

6/16/07

61 CM-9119

August 4, 2007

[REDACTED]  
Raleigh, NC [REDACTED]  
Pres. [REDACTED]  
Civil Rights Redress Counselor/Alan McSweeney  
Telephone Nos. [REDACTED] or [REDACTED]

United States Department of Justice  
Consumer Protection Section  
Attn: Attorney General/Alberto Gonzales  
950 Pennsylvania Avenue, N.W.  
Washington, D.C. 20530

## URGENT.. RE: 2003 BUICK FAULTY IGNITION SWITCH...PUBLIC DANGER

Dear Administrator:

Be advised that the 2003 Buick Regal/LS automobile has a serious defect in the ignition switch which causes the vehicle to loose all of its power once the vehicle switch becomes inoperative.

The symptoms of a default in the switch operation is discovered at once when all of the dashboard lights becomes illuminated at which time the vehicle looses all power. This occurs when the vehicle is in operation while being in the major flow of other vehicular traffic.

This poses an immediate danger to all motorist around this vehicle and occupants of the buick automobile.

It may even be as I communicate this message that many lives are being exposed to property and personal injury, including death.

I have a vehicle of this make and type that I am still making monthly payments on that I secured from Leith Buick, a secondary car lot of the major dealership which is located in Wendell, North Carolina.

I had a close call of being involved in an interstate collision on Wednesday, August 1, 2007 on interstate I-440 west, near the Poole Rd. Exit when I was changing from a middle lane, merging into the right lane when the vehicle lost all of it's power and the vehicle that was already in the right lane whose speed was within reason for the flow of traffic, had to make abrupt braking to avoid colliding with my vehicle because the vehicle

Page (2)

that I was driving had lost all of it's power because the switch was faulty which caused the entire system to become inoperative which includes engine shutoff and power steering lost. Because I was merging into the right lane from the center lane, I steered the vehicle to the right shoulder and was not struck by the oncoming vehicle that was approaching from my rear.

**NO INVESTIGATING POLICE OFFICER AT AN ACCIDENT SCENE**, is going to be able to determine that a mechanical error was the real reason for an accident with this type of mechanical failure. If a motorist is killed because of this mechanical default in the vehicle equipment, it will be hard to ascertain what actually occurred in the collision because the motorist will not be available to tell the truth about what really occurred. If the collision is of such a great magnitude, the flashing entire dashboard lights will be completely destroyed and the officer will not be able to determine if it was human error or mechanical default. I am mainly referring to passenger type vehicle collisions only.

I apologize to the American Public for not getting this to your office on August 2, 2007 when I had the repairs made on this dangerous 2003 Buick automobile manufactured by GM/C. Before I had repairs made, I was told by Southern State Buick after giving them the symptoms of the flashing lights on the entire dash that I could have an electrical problem in the movement of the vehicle. I was told it could be anything in the electrical system. The diagnostic test would be seventy five dollars and the labor would be ninety two dollars an hour. I then contact several part stores when I was told that the Body Control Module could be the problem with all the lights flashing on the dashboard. After securing a used Body Control Module from EverDrive national used parts, the flashing lights still appeared on the dashboard and the vehicle would not crank. On August the 2<sup>nd</sup>, 2007 I finally got the vehicle to crank and drove it to Leith Buick at Wendell, N.C. I was in front of their business location in the left turning lane to execute my left turn when the vehicle completely became inoperative again. The vehicle flashing lights appeared again on the dashboard and then all lights went out and nothing would come on. Several mechanics came out of the business to see if they could get the vehicle to start and there was still no power. The battery was fine and the horn would blow, but nothing operated in the cranking of the vehicle and we could not get the vehicle in any gear, not even the neutral position to push the vehicle out of the highway. **(THIS IS A VERY DANGEROUS VEHICLE TO HAVE ON THE HIGHWAY SYSTEM) AND AN IMMEDIATE RECALL MUST BE ISSUED CONCERNING THIS VEHICLE.** After the vehicle was towed into the dealership for repairs, it was found that the ignition switch was the problem and not the BODY CONTROL MODULE.

**PLEASE HAVE THIS CORRECTED AT ONCE.** I am still making payments on this vehicle which is registered in my wife's name [REDACTED] here in the state of North Carolina. See the picture of the plastic covered switch (Exhibit #1) and the Body Control Module (Exhibit #2).

Page (3)

Others in the automobile and part industry concur that this must be immediately corrected for the good of the American People.

Contact me at the above number and my voicemail will be activated at the sixth ring.

I have to drive this vehicle because I have a lot already invested in it, and I believe if I traded the vehicle in that I would be exposing someone else to needless danger and harm.

The fuel pump is bad enough on this vehicle not giving any warning signs before they become inoperative, but an ignition switch that completely places you and others in the direct line of death, must be RECALLED without any hesitation.

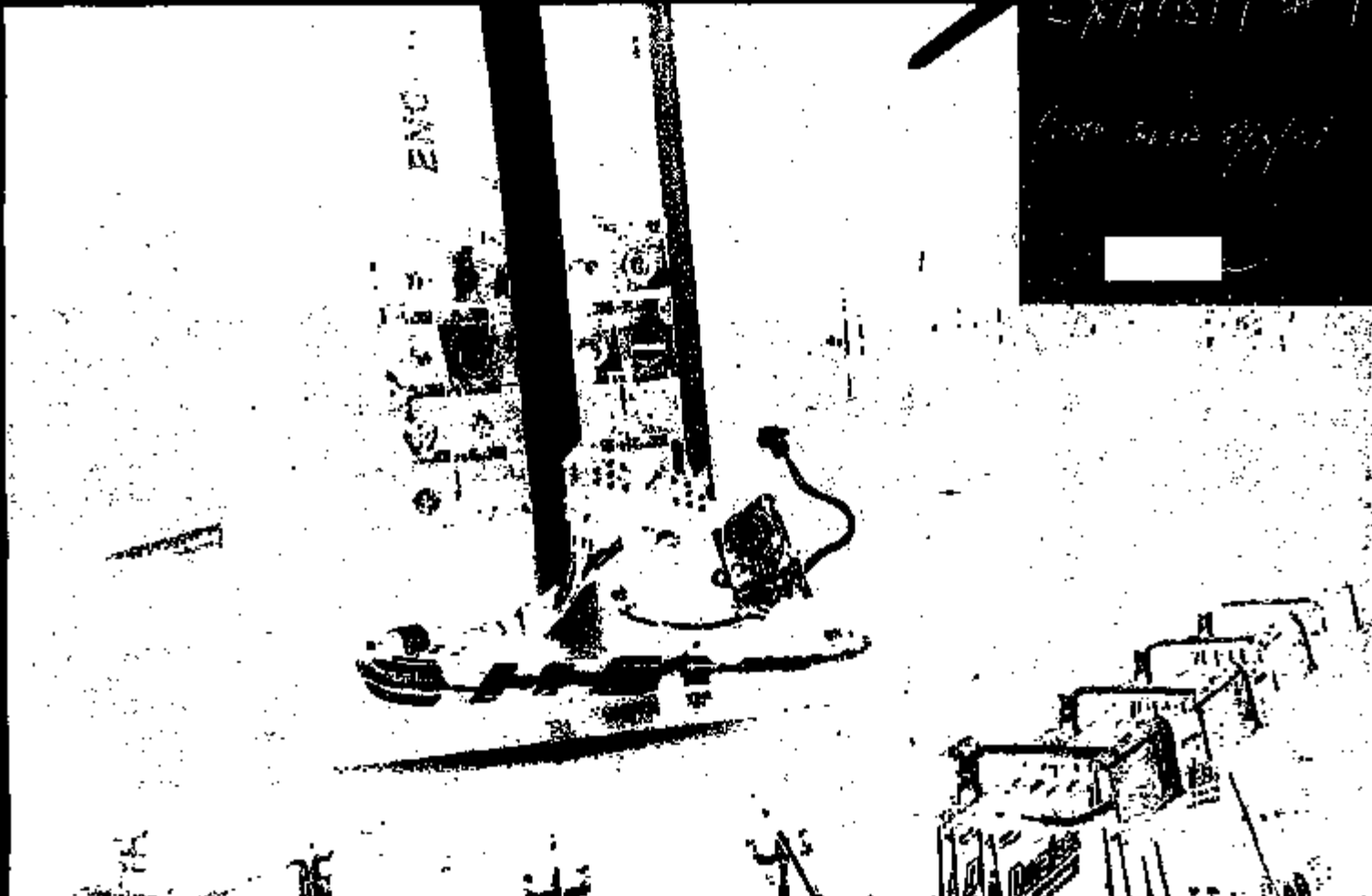
Respectfully submitted,

IG:ig

Cc: Alan McSurely/Civil Rights Legal Redress Counselor  
The Press and other concerned citizen group leaders

EXHIBIT #1

from [unclear]



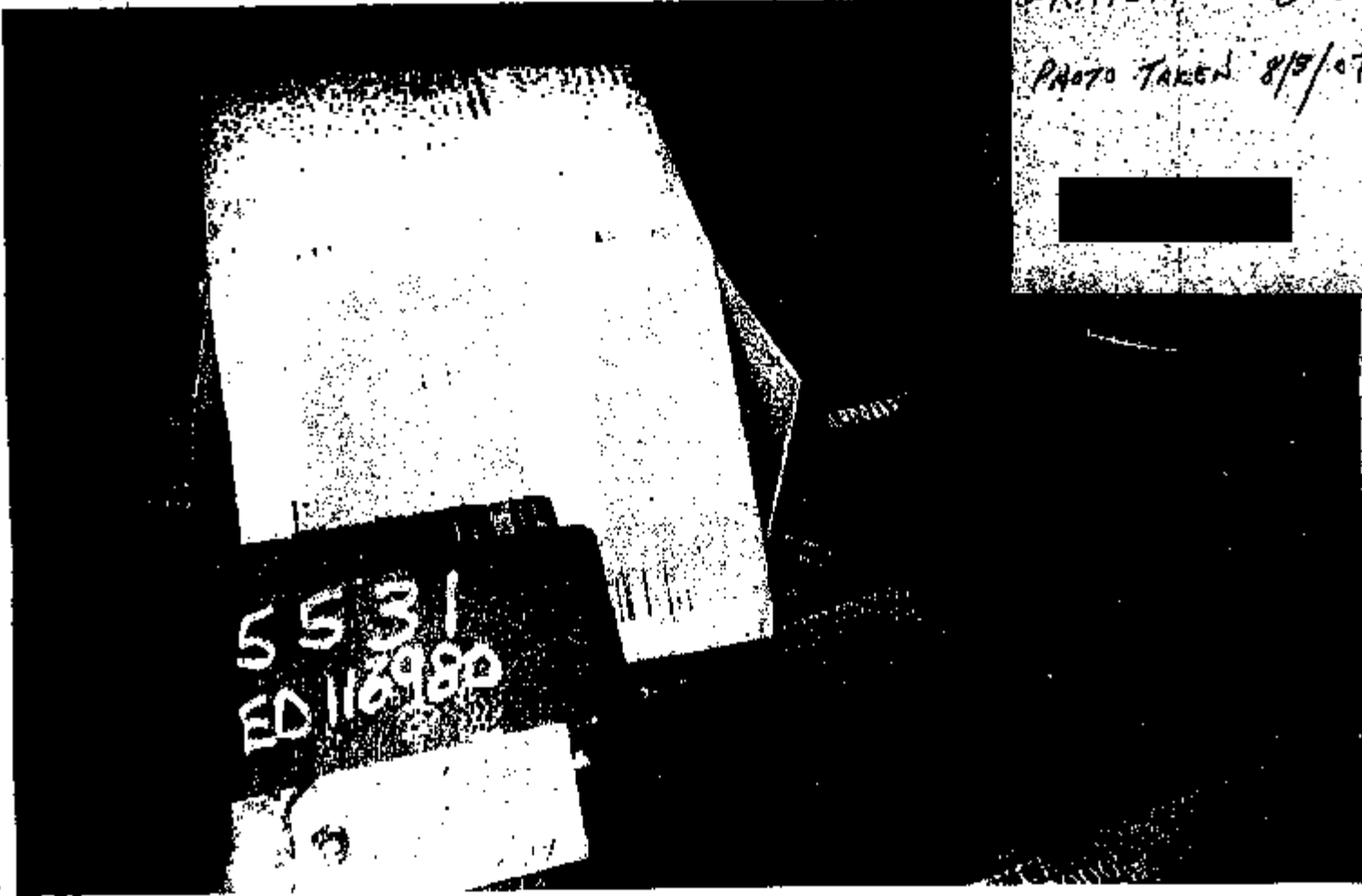
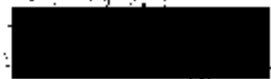


EXHIBIT # 2

PHOTO TAKEN 8/15/07



1236718  
(21)

[REDACTED]  
 [REDACTED]  
 RALEIGH, NC  
 TELEPHONE NO. [REDACTED] or [REDACTED]  
 FAX NO. [REDACTED]

CW/cv

(The name of liberty is a false symbol of freedom until all people of GOD is included)  
 "CIVIL RIGHTS FOR ALL"

To: The United States Department of Justice

US Attorney General Alberto Gonzales  
 (The Consumer Protection Section)

From: [REDACTED]

Date: August 4, 2007 Fax'd submitted (Saturday after 9:30PM)

MESSAGE..... Total Fax (7 Pages) including fax cover sheet  
 See attached Invoice No. 105765 or 132423 on Leith Buick Repair Customer Copy, 3  
 Page complaint letter, Exhibit #1 (Picture of Defunct Ignition Switch), Exhibit #2 (Picture  
 of Body Control Module for a 2003 Buick Regal/LS, and this fax cover sheet.

Please send me a written reply reference correspondence submitted.

Thank you.

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CM-9127  
 8/1/07

August 4, 2007

[REDACTED]  
Raleigh, NC [REDACTED]

Pres. [REDACTED]

Civil Rights Redress Counselor/Alan McSurely

Telephone Nos. [REDACTED] or [REDACTED]

United States Department of Justice  
Consumer Protection Section  
Att. Attorney General/Alberto Gonzales  
950 Pennsylvania Avenue, N.W.  
Washington, D.C. 20530

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**NO INVESTIGATING POLICE OFFICER AT AN ACCIDENT SCENE**, is going to be able to determine that a mechanical error was the real reason for an accident with this type of mechanical failure. If a motorist is killed because of this mechanical default in the vehicle equipment, it will be hard to ascertain what actually occurred in the collision because the motorist will not be available to tell the truth about what really occurred. If the collision is of such a great magnitude, the flashing entire dashboard lights will be completely destroyed and the officer will not be able to determine if it was human error or mechanical default. I am mainly referring to passenger type vehicle collisions only.

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**PLEASE HAVE THIS CORRECTED AT ONCE.** I am still making payments on this vehicle which is registered in my wife's name [redacted] here in the state of North Carolina. See the picture of the plastic covered switch (Exhibit #1) and the Body Control Module (Exhibit #2).

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Others in the automobile and part industry concur that this must be immediately corrected for the good of the American People.

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Respectfully submitted,

IG:ig

Cc: Alan McSweeney/Civil Rights Legal Redress Counselor  
The Press and other concerned citizens group leaders

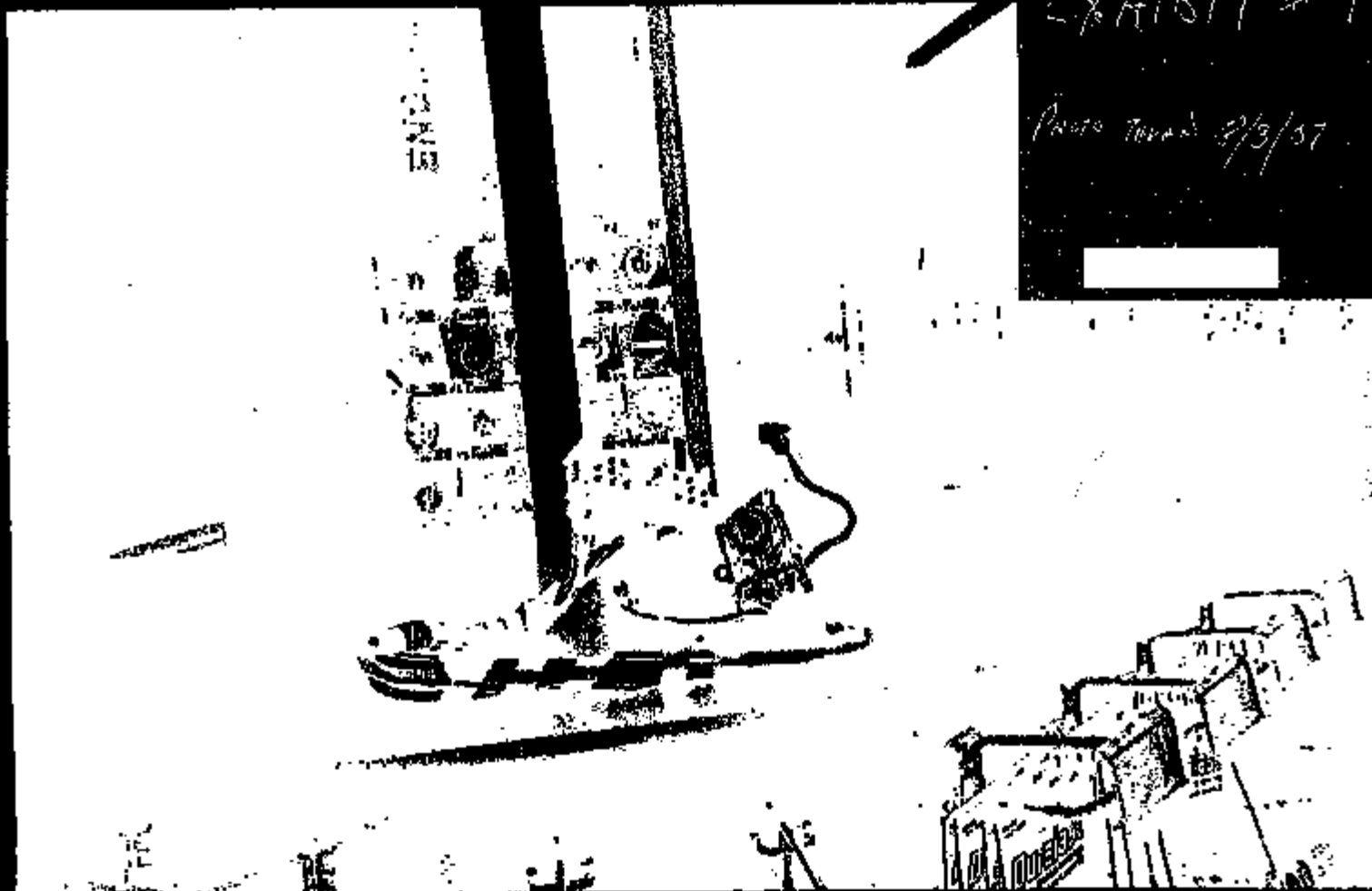


EXHIBIT # 1

Photo Taken 8/3/57



0007

CASTELL CC MEDIC

270106947470

20:38

08/24/07



EXHIBIT # 2

PHOTO TAKEN 8/19/07



██████████  
██████████  
██████████  
RALEIGH, NC  
TELEPHONE NO. ██████████  
FAX NO. ██████████

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August 4, 2007

Raleigh, NC

From:

Civil Rights Redress Counselor/Alan McStary

Telephone Nos. [REDACTED] or [REDACTED]

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Consumer Protection Section  
Att: Attorney General/Alberto Gonzales  
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Respectfully submitted

Erig

Cc: Alan McCarthy/Civil Rights Legal Redress Counselor  
The Press and other concerned citizen group leaders

**THE ATTACHMENTS TO THIS  
DOCUMENT HAVE BEEN REMOVED  
TO PROTECT UNWARRANTED  
INVASION OF PERSONAL PRIVACY  
PURSUANT TO EXAMPTION 6 OF  
THE FREEDOM OF INFORMATION  
ACT (FOIA), 5 U.S.C. 552(b)(6).**