



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100415

Date Received

Repository ☐

Reference No.
10201348

2007 DEC 12 AM 9:47

OWNER INFORMATION (Type or Print)

Name

Address

City

YORK

State PA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 10/14/07

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1J4GL48K13

Make

JEEP

Model

LIBERTY

Model Year

2003

Date Purchased
14-SEP-06

Dealer's Name and Telephone Number

York Nissan (now is Apple Nissan)

Engine: 3.7L
No: Cylinders 6

Fuel Type:

regular
unleaded

Original Owner

☐

Dealer's City

York

State

PA

Zip Code

17402

Transmission Type

Automatic

☐ Antilock Brakes

☒ Cruise Control

Powertrain

Vehicle Component Code

021540 SUSPENSION:FRONT:CONTROL ARM:LOWER BALL JOINT

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
16-JUN-2007

Failure Mileage
less than
29,000

Failure Speed
about
10 mph

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

2003 JEEP LIBERTY WITH LOWER BALL JOINT PROBLEMS CUSTOMER STATES THAT HE WAS NOT NOTIFIED ABOUT THE RECALL AND WANTS TO KNOW WHO NOTIFY THE CONSUMER**CC

THE CONSUMER STATED WHILE DRIVING THE LOWER BALL JOINT BROKE, AFTER MUCH DISCUSSION THE BALL JOINT WAS REPAIRED. THE CONSUMER STATED THE RECALL NOTICES WERE SENT OUT 3 DAYS PRIOR TO PURCHASING THE VEHICLE AND WAS NEVER INFORMED OF THE RECALL. THE CONSUMER STATED THAT THE DEALER NEVER INFORMED HER OF THE RECALL AND STATED WAS NOT RESPONSIBLE TO INFORM THE CONSUMER OF THE RECALL BUT THE CONSUMER WANTS TO KNOW WHO WAS SUPPOSED TO INFORM HER OF THE RECALL AND WHAT THE PROCEDURES ARE FOR NOTIFYING CONSUMERS? *TR

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).