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York, PA
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2007 AUG 21 AM 7:30

National Highway Traffic Safety Administration
Room 5232
400 7th Street NW
Washington, DC 20590

08/05/07

To Whom It May Concern:

I am writing secondary concern and for information. I purchased a 2003 Jeep Liberty on 9/14/2006. On June 16, 2007, the right front lower ball joint broke apart while I was driving. Luckily, I killed no one, including myself. After much 'discussion' the ball joint was repaired. I have issues with how the Nissan dealer I purchased the vehicle from and how Jeep handled the actual process of getting the car towed to a Jeep dealer, but they finally resolved it to my satisfaction. However, I *do* have concerns as to who is responsible for notifying an owner of a recall. **Yesterday, 08/04/07**, I received a recall notice in the mail for this same issue. This was secondary to the Jeep dealer making the repairs. The recall started in 12/03 and was officially sent out 09/11/06 -Three days before I bought my Jeep Liberty. In other words, I was never notified and still would not know except for the fact that the ball joint **did actually break while the vehicle was moving**.

I learned of the recall after having the ball joint break and Nissan contacting Jeep to make the repair. The Nissan dealer who sold me the vehicle denied culpability, but the Jeep dealer who did the repairs said the selling dealership is required to check into and notify the buyer of all recalls. Likewise, Jeep, who **did not notify me of the recall at time of purchase either**, refused to pay to have the Liberty towed to their repair facility when the car did break as they evidently had predicted it would.

So, who is to notify the consumer of a recall? What is the process for a secondary dealer to notify another car maker that they sold one of their vehicles? Any help you can provide is appreciated as I have no desire to go through something like this again. It is also unlikely that I will purchase a vehicle from a secondary dealer and unlikely I will ever purchase a Nissan or another Jeep product in the future.

Sincerely,
[REDACTED]

ET
8/21/07