



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

2007 OCT -1 AM 10:48

1200 New Jersey Avenue SE
Washington, DC 20590

[REDACTED]
[REDACTED]
York, PA [REDACTED]

NVS-216et
Ref # 10201348

Dear Ms. [REDACTED]:

Thank you for your correspondence dated August 5, 2007, concerning your model year 2003 Jeep Liberty vehicle. The National Highway Traffic Safety Administration's (NHTSA) Office of Defects Investigation received your correspondence on August 21, 2007.

NHTSA is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain serious safety defects in their design, construction, or performance. We cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

We appreciate this report and the additional report you filed with our Auto Safety Hotline on August 21, 2007. Reports from motorists are a very important source of information for us.

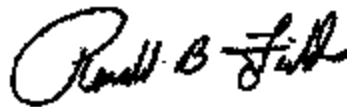
With regard to your questions concerning recall notification, manufacturers are required to check state vehicle registrations to identify current owners prior to mailing recall notifications. Mailing for recall 06V-288 was September 11, 2006, approximately the same time you purchased your vehicle. At the time Chrysler searched DMVs for owners, the vehicle would not have been registered to you. Chapter 301 of Title 49 of the United States Code (U.S.C.) requires a manufacturer of motor vehicles or items of motor vehicle equipment that contain a defect relating to motor vehicle safety or fail to comply with a Federal motor vehicle safety standard to remedy the defect or noncompliance without charge. However, the statute does not require manufacturers to reimburse owners for costs associated with repair or corrective action or for any additional costs associated with a safety recall (e.g., lost wages while the vehicle is being repaired, car rentals, towing, repairs not performed by an authorized dealership, damage caused by the defect, etc.).

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NHTSA
www.safercar.gov

In addition, Federal law requires dealers selling new vehicles to check for and remedy all safety recalls prior to delivering a vehicle for sale. There are no equivalent Federal requirements for used vehicle sales. Owner notification of recalls is the responsibility of the manufacturer, not the dealer. The 'secondary dealer' has no federal responsibility with respect to a safety recall.

Should you encounter a safety-related problem with a motor vehicle or item of motor vehicle equipment in the future, you can complete an electronic Vehicle Owner's Questionnaire online at <http://www.nhtsa.dot.gov/ivoq>. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc. can be obtained at <http://www.nhtsa.dot.gov/cars/problems>.

Sincerely,

A handwritten signature in black ink, appearing to read "Ronald B. Fields". The signature is fluid and cursive, with the first name "Ronald" being the most prominent part.

Ronald B. Fields, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement