



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline 2008 FEB 21 AM 7:17

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

31-AUG-2007

Reference No.

10201306

OWNER INFORMATION (Type or Print)

Name

Address

City

SAN FRANCISCO

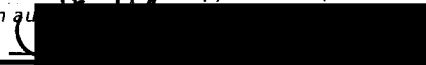
State CA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorized signature, your name or address to the vehicle manufacturer.
Signature of Owner  Date 11/5/07

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

WMWRC334

Make

MINI

Model

COOPER

Model Year

2002

Date Purchased
17-SEP-02

Dealer's Name and Telephone Number

Engine:

No: Cylinders

Fuel Type:

Gas

Original Owner

☒

Dealer's City

State

Zip Code

Transmission Type

☐

Antilock Brakes

Powertrain

Vehicle Component Code

103000 POWER TRAIN:AUTOMATIC TRANSMISSION

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

28-AUG-2007

Failure Mileage

59000

Failure Speed

50

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

I RECENTLY WAS DRIVING HOME FROM SACRAMENTO WHEN MY CAR STOPPED DRIVING ON THE FREEWAY.... LUCKILY I WAS ABLE TO PULL OFF TO THE SIDE AND CALL FOR HELP... THE CAR WAS STILL RUNNING AND THE RPM'S WERE GOING UP, BUT WOULD NOT DRIVE OR REVERSE. I HAD NO IDEA WHAT THE PROBLEM WAS ESPECIALLY SINCE I HAD JUST HAD THE SECOND INSPECTION SERVICE ON THE CAR ON 4/10/2007 AT THE COST OF \$850. THE CAR HAD NOT BEEN DRIVING FUNNY, NO LIGHTS HAD COME ON, NOTHING WAS ABNORMAL. AAA TOOK MY CAR TO MINI OF SACRAMENTO DEALER WHERE I HAD TO LEAVE IT OVER NIGHT (THE SERVICE DEPARTMENT WAS NO LONGER OPEN) AND CHECK MYSELF INTO A HOTEL. I CALLED THE NEXT MORNING AND THEY SAID BECAUSE I DID NOT HAVE AN APPOINTMENT THEY WOULD BE ABLE TO TAKE THE CAR ON AN EMERGENCY BASIS AND TAKE A LOOK AT IT AROUND 5:00 PM. I WAS CALLED LATER THAT DAY AND TOLD THE CAR NEEDED A NEW TRANSMISSION AND IT WILL COST \$7,500... THE CAR HAS ROUGHLY 59,000 MILES ON IT.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.