



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.gov

FOR AGENCY USE ONLY 100148

Date Received

30-AUG-2007

Repository []

Reference No. 10201275

OWNER INFORMATION (Type or Print)

Name [Redacted]
Address [Redacted]
City JANESVILLE State WI Zip Code [Redacted]

Daytime Telephone Number [Redacted]

E-mail Address [Redacted]

Evening Telephone Number [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? [X] YES [] NO
Signature of Owner [Redacted] Date 9/5/07

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: KMHCN46C47L [Redacted]
Make HYUNDAI Model ACCENT Model Year 2007
Date Purchased 17-JUL-07 Dealer's Name and Telephone Number HESSER HYUNDAI 608-314-8222 Engine No: Cylinders 4 Fuel Type: Gas
Original Owner [X] Dealer's City JANESVILLE State WI Zip Code 53545
Transmission Type AUTOMATIC Antilock Brakes [] Cruise Control [] Powertrain FRONT WHEEL DRIVE
Vehicle Component Code 141100 AIR BAGS:FRONTAL:SENSOR/CONTROL MODULE
Multiple Failure: 3

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 18-JUL-2007 Failure Mileage 80 Failure Speed [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [Redacted] Tire Model (Name or Number) [Redacted] Tire Size (Example P215/65R15) [Redacted]
DOT No. (Example: DOTM19ABC036) [Redacted] Original Equipment [] Prior Repair [] Failure Location: [Redacted]
Tire Component Code [Redacted] Tire Failure Type [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]
Seat Type: [Redacted] Installation System: [Redacted]
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash [] Yes [X] No Fire [] Yes [X] No Number of Persons Injured [Redacted] Number of Deaths [Redacted] Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

I PURCHASED A NEW HYUNDAI ACCENT ON 07/17/07 AND DISCOVERED ON 07/18/07 THAT THE AIRBAG SENSOR FOR THE FRONT SEAT PASSENGER WILL NOT ACTIVATE FOR A PASSENGER THAT IS 5'7" TALL AND 115 LBS. THE AIRBAGS (FRONT & SIDE) WILL NOT DEPLOY IN THE EVENT OF A CRASH BECAUSE THE SENSORS INSTALLED IN THE SEAT DO NOT RECOGNIZE A PERSON OF THIS STATURE. THE VEHICLE WAS BROUGHT IN FOR SERVICE 3 TIMES FOR THE SAME PROBLEM AND IN AN INDEPENDENT STUDY DONE BY DEALERSHIP MANAGEMENT, 3 OUT OF 10 TIMES THE SENSOR DID NOT DETECT A PERSON OF THIS STATURE. THIS WAS TESTED ON A FLOOR MODEL IN THE SHOWROOM WITH THE SAME RESULTS. HYUNDAI ENGINEERING DEPARTMENT HAS REFUSED TO PROCEED WITH A CLAIM FOR DEFECT AND STATED TO ME THAT A PERSON OF THIS SIZE NEEDED TO RIDE AS A BACKSEAT PASSENGER. THEY ADVISED NO FURTHER ACTION WOULD BE TAKEN AND DETERMINED THE SENSOR WAS WORKING WITHIN MANUFACTURER'S GUIDELINES. THERE IS NO WRITTEN GUIDELINE FOR WEIGH STANDARDS AND THIS IS CLEARLY A SAFETY ISSUE THAT I REFUSE TO ACCEPT.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.