



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

30-AUG-2007

Repository ☐

Reference No.
10201266

OWNER INFORMATION (Type or Print)

Name

Address

City

ENGLEWOOD

State

CO

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize
In the absence of
Signature of Owner

your vehicle? ☒ YES ☐ NO
Access to the vehicle manufacturer.
Date 12/5/08

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

YV1LW61J6

Make

VOLVO

Model

V70

Model Year

2000

Date Purchased

Dealer's Name and Telephone Number

Engine:

No: Cylinders 5

Fuel Type:

Gas

Original Owner

Dealer's City

State

Zip Code

Transmission Type
AUTOMATIC

☒ Antilock Brakes
☒ Cruise Control

Powertrain
UNKNOWN

Vehicle Component Code
180000 VEHICLE SPEED CONTROL

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
09-JAN-2007

Failure Mileage
98590

Failure Speed
54MPH

Throttle - see Recall Details / Speed Control or throttle
positioning sensor irregularities, in combination with
defective throttle housing and/or inefficient software calibration

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☒ Yes ☐ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2000 VOLVO V70. THE CONTACT WAS ATTEMPTING TO BRAKE WHEN THE VEHICLE SURGED FORWARD AND STRUCK THE PRECEDING VEHICLE. AT THE TIME, SHE THOUGHT THAT THE BRAKES FAILED. THE CONTACT LEARNED OF NHTSA RECALL NUMBER 06V441000 (VEHICLE SPEED CONTROL) AFTER THE CRASH. THE VEHICLE SUSTAINED DAMAGES TO THE FRONT END (HOOD BRACKET, HOOD HINGE, MARKER LIGHT, FRONT BUMPER COVER, WIPER BLADES, SIDE LAMPS, GRILL, HEAD LAMPS, HOOD, HOOD LATCH, AND PAINT). THE REPAIR WILL COST \$4,870.81, WHICH INCLUDES THE \$500 INSURANCE DEDUCTIBLE. THE COST OF THE RENTAL VEHICLE WAS \$390. THE DAMAGES TO THE REAR END OF THE OTHER VEHICLE (1998 TOYOTA FORERUNNER) WERE THE QUARTER PANEL, REFINISH ON THE REAR BUMPER, AND A REPLACED PASSENGER SIDE REAR BUMPER OUTER EXTENSION. THE TOTAL REPAIR COST WAS \$563.22. THE SPEED, PURCHASE DATE, CURRENT MILEAGE, AND POWERTRAIN WERE UNKNOWN. THE FAILURE MILEAGE WAS 98,590.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining what should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer or a statistical summary thereof, may be used in support of the agency's action.

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