



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

Reference No.
10201250

2007 SEP 19 AM 7:32

OWNER INFORMATION (Type or Print)

Name

Address

City

SUNNYVILE

State

CA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO

In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 09/11/07

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1NGAA07B54

Make

NISSAN

Model

TITAN

Model Year

2004

Date Purchased
20-AUG-04

Dealer's Name and Telephone Number

Engine:

No: Cylinders 8

Fuel Type:

Gas

Original Owner

Dealer's City

State

Zip Code

Transmission Type

AUTOMATIC

☒ Antilock Brakes

☒ Cruise Control

Powertrain

4 WHEEL DRIVE

Vehicle Component Code

034530 SERVICE BRAKES, HYDRAULIC: FOUNDATION COMPONENTS

Multiple Failure: 3

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

01-MAY-2005

Failure Mileage

15000

Failure Speed

5

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2004 NISSAN TITAN. THE DEALER REPLACED THE PADS AND ROTORS DUE TO A RECALL ON THE VEHICLE. WHILE COMING TO A STOP AT 5 MPH, THE VEHICLE RATTLED. THE DEALER REPLACED THE PADS AND ROTORS AGAIN, HOWEVER, THE FAILURE CONTINUED TO OCCUR. THE RECALL NUMBER WAS UNKNOWN. THE CURRENT MILEAGE WAS 42,000 AND FAILURE MILEAGE WAS 15,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

CUSTOMER NAME		SERIAL NO. 1N6AA07B5			
R.O. NO. 466354	1	RO.DATE 08/30/2006	2	DEPT (S,B,P,Q) S SERVICE	
[6 OF 18]	[1 OF 2]	3	MILEAGE 24672	4	ADVISOR NO. 477
5 OPERATION NO. 08NIZ OP. DESC. BRAKES					
6 SALE TYPE (C/W/I) W TECH.NO(S). 496					
7 COMPLAINT CUST STATES BRAKE JUDDER NOTED DURING BRAKE APPLICATION, SEE 650 FOR ROAD TEST INFO.					
8 CAUSE CONFIRMED BRAKES PULSATE AND MAKE NOISE UPON APPLICATION AT SPEEDS ABOVE 30MPH.					
9 CORRECTION PERFORMED TSB NTB04-066e, REPLACED FRONT AND REAR BRAKE MORE-> PADS AND FRONT ROTORS W/ UPDATES. MACHINED REAR ROTORS.					
10 WARRANTY		CLAIM NO.	OPERATION NO.	CLAIM NO.	OPERATION NO.
		466354-01	PX25AA		
11 CAMPAIGN NO.		CAMPAIGN DESC.			
12 CAMPAIGN NO.		CAMPAIGN DESC.			

(1=COMMENTS) (2=RECOMMENDATIONS) (3=CCC SCREEN) (E=ENTER) (JOB#) (TAB)

THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXAMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).