



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

Reference No.
10201238

2007 SEP 18 PM 12:13

OWNER INFORMATION (Type or Print)

Name

Address

City NASHUA

State IA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of a signature, NHTSA will not provide your name or address to the vehicle manufacturer.
Signature of Owner Date 09/11/07

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

5 B 4 L P 5 7 G 5 2 3

Make

Winnebago

Model

Brave

Model Year

2002

Date Purchased
04-14-05

Dealer's Name and Telephone Number

Lichtsin Motors Inc 1-641-585-3213

Engine:

No. Cylinders

8

Fuel Type:

GAS

Original Owner

☐

Dealer's City

Furport City, IA 50436

State

IA

Zip Code

50436

Transmission Type

GM

☐ Antilock Brakes

☒ Cruise Control

Powertrain

GM

Vehicle Component Code

351000 EQUIPMENT: RECREATIONAL VEHICLE

Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
19-JUL-2007

Failure Mileage

—

Failure Speed

NA

Samsung microwave - Failed touch panel
on the front of microwave oven. I feel it's
Samsung's problem, not the dealer

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2002 WINNEBAGO BRAVE. THE CONTACT RECEIVED NHTSA RECALL NOTICE NUMBER 03E044000 (EQUIPMENT: RECREATIONAL VEHICLE) FOR HIS SAMSUNG MICROWAVE (MR 6699GB, SERIAL NUMBER 71MR500345V). THE RECALL REPAIR WAS PERFORMED, BUT THE MICROWAVE FAILED AGAIN SEVEN MONTHS LATER. THE MANUFACTURER STATED THAT THEY WERE ONLY REQUIRED TO REPAIR THE VEHICLE ONCE. THE PURCHASE DATE WAS UNKNOWN.

Please see attached sheets

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

SECOND NOTICE

SAMSUNG

SAFETY RECALL 04-E-031 – owner NOTIFICATION LETTER

Copied

AUTOALL FOR AADC 522 P 105 T37

Nashua IA

|||||

Please disregard this notice:

If the microwave in your RV is not affected by this recall (see attached to determine such) OR;

If the microwave has already been serviced for the recall (see attached to determine such)

This notice is sent to you in accordance with the requirements of the National Highway Traffic and Motor Vehicle Safety Act. Samsung Electronics Co., Ltd. has decided that a defect exists which relates to motor vehicle safety in microwave models installed in certain RVs manufactured during the period of May, 2000 to September, 2003.

The defect can cause the Microwave Oven to start by itself without user intervention. If this should occur when food or other material is left inside the oven cavity and the oven goes into an auto start mode, a potential safety condition exists which may cause smoke or further damage. To avoid this occurrence the unit should be unplugged or the door left open.

If you have not yet obtained service to your microwave, we ask that you do so as soon as possible to correct the condition without delay. The service and required parts are provided on-site and free of charge. If you have sustained any damage related to this defect, you may be eligible for reimbursement and should contact us at the Samsung customer service number indicated below.

Please have the following information before calling one of the numbers below:

1. RV's VIN number 5B4LP57G523
2. Microwave oven's model number
3. Microwave oven's serial number
4. Microwave oven's date of manufacture May - 2001

1-866-461-2289

TO SCHEDULE A 'RECALLED' UNIT APPOINTMENT - Call 1-866-461-2289

FOR QUESTIONS ABOUT THE RECALL – Call 1-800-932-3837 or Email: MWORECALL@sea.samsung.com

If you have sold the affected RV - Please call 1-866-461-2289 with new owner information, if available.

Canada Residents: Call 1-800-SAMSUNG.

If you have leased your vehicle for a period of more than four months and have leased more than five vehicles in the past twelve months, you will need to provide this notice to the most recent lessee within ten business days of receipt of this notice.

We regret any inconvenience, which this action may cause you. However, we are concerned about your safety. If the service representative fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 20390, or call 1-888-DASH-2-DOT (1-888-327-4236).

Thank you for your immediate attention to this important matter.

Samsung Service Division

OR1-2FN

How To Identify Samsung Microwave Recall Models

This recall affects only the specific MR models and manufacture dates indicated below. The service center will need to verify model and manufacture date before performing the recall repair service. If your model and manufacture date is listed below, follow the service instructions from the previous page.

How do I know if the recall has been completed on my Microwave Oven?

First determine if your Model is within the recall Date Range specified in the chart below. Verify that the Model Number and Date of Manufacture are within the date range for the recall.

If your Microwave Oven is within the Date Range for the recall: Observe the Touch Panel on the front of the Microwave Oven. Look at the lower right portion of the Touch Panel. If there is a model number printed on the touch panel's label your unit is not modified. If the model name is missing on the touch panel label, your unit has been modified.

If your model and manufacture date is not included below, your microwave oven is not part of this recall. Please ignore this letter; your microwave oven will not need repair.

2nd Recall - 04-E-031 Expansion List*

MR1031WB	May-02	May-03
MR1032BB	May-02	June-03
MR1033SB	June-02	July-03
MR1351WB	August-02	April-03
MR1352BB	May-02	July-03

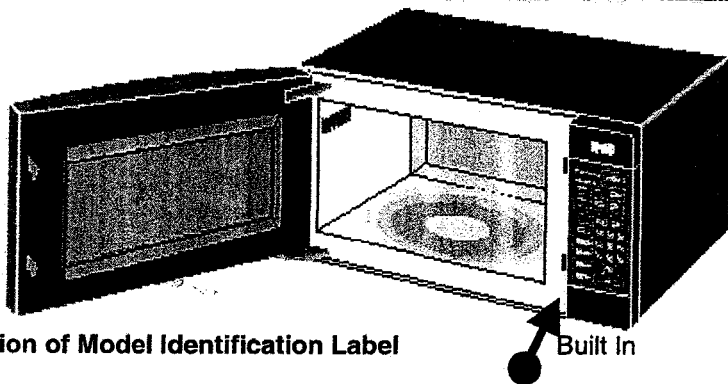
Not Included in the Recall

MR1031UWC	Manufactured After May 2003
MR1031CWC	
MR1032UBC	
MR1032CBC	
MR1351WB	
MR1033SB	Manufactured After July 2003
MR1352BB	

*(Information obtained from PART 573 Defect and Noncompliance Report)

1st Recall - 03-E-044 Safety Recall*

MR5491G	May-00	May-02
MR5491G01		
MR5492W		
MR5492W01		
MR5493G		
MR5493G01		
MR5494W	May-00	May-02
MR5494W01		
MR7491G		
MR7491G01		
MR7492W		
MR7492W01		
MR7493G		
MR7493G01		
MR6698WB	May-00	September-03
MR6699GB		
MR6699SB		



Location of Model Identification Label

Built In

Example of Model Identification Label

Model Number	MR6699	GB
Manufacture Date	May 2001	

8N 71MR500345V

Received Letter 02-25
Reminded 11:15 AM
again 2-28-06 scheduled app
TO Schedule Appt
800-461-2286

480 345 8884
Brenda

at 6:59 PM
Jan 28

THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXAMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).