



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

30-AUG-2007

Repository ☐

Reference No.

10201234

OWNER INFORMATION (Type or Print)

Name

Address

City

MATTHEWS

State

NC

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to contact the manufacturer of your vehicle?
In the absence of a signature, please print the name or address to the vehicle manufacturer.
Signature of Owner

☒ YES ☐ NO

Date 7/13/07

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1GCEC19T11

Make

CHEVROLET

Model

SILVERADO

Model Year

2001

Date Purchased

15-MAY-01

Dealer's Name and Telephone Number

NASH CHEVROLET

Engine:

No: Cylinders 8

Fuel Type:

Gas

Original Owner

☒

Dealer's City

LAWRENCEVILLE

State

GA

Zip Code

Transmission Type

AUTOMATIC

☒ Antilock Brakes

☒ Cruise Control

Powertrain

REAR WHEEL DRIVE

Vehicle Component Code

050000 PARKING BRAKE

Multiple Failure:

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

30-AUG-2007

Failure Mileage

40000

Failure Speed

NA

PARKING BRAKE DOES STOP VEHICLE
FROM MOVING ON HILL WHEN OUT OF GEAR

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

HAVING RECENTLY MOVED INTO NORTH CAROLINA, MY 2001 CHEVROLET SILVERADO PICKUP TRUCK FAILED THE NORTH CAROLINA STATE INSPECTION BECAUSE OF THE FAILURE OF THE PARKING BRAKE TO HOLD THE VEHICLE. THE PARKING BRAKE HAS NOT BEEN WORKING FOR SEVERAL YEARS, EVEN AFTER BRAKE SERVICE ON THE REAR WHEELS. THE MANUFACTURER SERVICE BULLETIN HAS ONLY BEEN FOR MANUAL TRANSMISSION VEHICLES WHICH DOES NOT INCLUDE MY VEHICLE WITH AUTOMATIC TRANSMISSION. I UNDERSTAND THAT THE COMPANY CONSIDERS THE AUTOMATIC TRANSMISSION TO BE PART OF THE PARKING BRAKE SYSTEM. NORTH CAROLINA HAS A DIFFERENT VIEW.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Inspected parking brake pads with mechanic 9-12-07. EXCEPT for one location on one pad, almost no wear shows on pads. Mechanic made all of the adjustments he could, and parking brake pedal still goes all the way to the floor. After adjustments, the parking brake still does not hold vehicle on a small incline hill when put into gear.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590



**Think your vehicle
has a safety defect?**



**If so:
Use the enclosed
form to file a report.**

**or visit:
www.safercar.gov**

**or call:
Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).