



U.S. Department of Transportation

National Highway Traffic Safety Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
**To Report Vehicle Safety Defects**  
**1-888-DASH-2-DOT**  
**(1-888-327-4236)**  
**INTERNET: www.nhtsa.dot.gov/hotline**

2007

FOR AGENCY USE ONLY 100148

Date Received

Repository

30-AUG-2007

SEP 18 PM 12: 15

Reference No.

10201204

**OWNER INFORMATION (Type or Print)**

Name  [Redacted]  
 Address  [Redacted]  
 City EATON State CO Zip Code [Redacted]

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
 In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1F6NF53Y460 [Redacted]  
 Make NATIONAL RV Model SEA BREEZE Model Year 2007  
 Date Purchased 9/11/2006 Dealer's Name and Telephone Number Great American RV (253) 926-2626  
 Engine: No: Cylinders 10 Fuel Type: Gas  
 Original Owner  Dealer's City 5800 Pacific Hwy E. FIFE State WA Zip Code 98424  
 Transmission Type AUTOMATIC  Antilock Brakes  Cruise Control Powertrain REAR WHEEL DRIVE  
 Vehicle Component Code 980000 OTHER Multiple Failure: 3

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s) 06-AUG-2007 Failure Mileage 5700 Failure Speed 20

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make \_\_\_\_\_ Tire Model (Name or Number) \_\_\_\_\_ Tire Size (Example P215/65R15) \_\_\_\_\_  
 DOT No. (Example: DOTM19ABC036)  Original Equipment  Prior Repair Failure Location: \_\_\_\_\_  
 Tire Component Code \_\_\_\_\_ Tire Failure Type \_\_\_\_\_

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: \_\_\_\_\_ Date Manufactured: \_\_\_\_\_ Model No./Name: \_\_\_\_\_  
 Seat Type: \_\_\_\_\_ Installation System: \_\_\_\_\_  
 Child Seat Component Code: \_\_\_\_\_ Failed Part: \_\_\_\_\_

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury (ies).)

Crash  Yes  No Fire  Yes  No  
 Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies):  
 Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TRAVELING IN A NATIONAL RV< SEA BREEZE MODEL, THE DOMETIC CONVECTION/MICROWAVE OVEN DOOR WILL AT RANDOM COME OPEN. ON THE THE FIRST OCCURANCE THE GLASS TURNTABLE PLATE LITERALLY FLEW OUT OF THE UNIT AND CRASHED TO THE FLOOR IN MANY PIECES, BARELY MISSING OUR GANDSON WHO WAS OCCUPYING THE LEGAL SEAT ACROSS THE AISL FROM THE MICROWAVE. THE UNIT HAS ONLY A FRICTION CATCH ON THE DOOR. THE UNIT SHOULD HAVE A POSITIVE LATCHING DOOR THAT REQUIRES AN OPERATOR TO OPEN THE DOOR VIA A PUSHBAR or similar device. THE DOOR WILL ALSO COME OPEN DURING TRAVEL WITHOUT ANY OBJECT WITHIN THE UNIT AND IS INDEPENDANT OF THE TYPE OF ROAD THAT IS TRAVELED. THE DOOR HAS OPENED ON THE LAST THREE TRIPS.

IN A TELEPHONE CALL TO DOMETIC, ELKHART, INDIANA, THE MANAGER ISPOKE WITH SAID TO FILE ACTION AGAINST THEM. THE APPLANCE WAS MADE FOR DOMETIC BY LG.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.