



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

2007 SEP

FOR AGENCY USE ONLY 100148

Date Received

Repository

29-AUG-2007
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Reference No.
10201120

OWNER INFORMATION (Type or Print)

Name
Address
City MILLINGTON State TN Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
In the absence of an address to the vehicle manufacturer.
Signature of Owner Date 9/11/07

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1FDNE24L76D
Make FORD Model E-250 Model Year 2006
Date Purchased 06-MAR-06 Dealer's Name and Telephone Number Engine: No: Cylinders 8 Fuel Type: Gas
Original Owner Dealer's City State Zip Code
Transmission Type AUTOMATIC Antilock Brakes Cruise Control Powertrain REAR WHEEL DRIVE
Vehicle Component Code 356000 EQUIPMENT ADAPTIVE
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 25-JUN-2007 Failure Mileage 5600 Failure Speed 40

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location:
Tire Component Code Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash Fire Number of Persons Injured Number of Deaths Reported to Police
[X] Yes [] No [] Yes [X] No 1 0 Y

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*CONTACT OWNS A 2006 FORD E250. WHILE DRIVING 40 MPH, THE ELECTRONIC MOBILITY CONTROL SYSTEM FAILED. THE CONTACT WAS UNABLE TO STEER THE VEHICLE, LOST CONTROL AND CRASHED INTO THE WALL OF A BRIDGE. THE PASSENGER SIDE OF THE VAN WAS DAMAGED. A POLICE REPORT WAS FILED. THE CONTACT WAS TAKEN TO THE HOSPITAL DUE TO A FRACTURED KNEE AND RECEIVED A CAST ON HIS LEFT LEG. HE IS CURRENTLY IN NEGOTIATIONS WITH THE COMPANY THAT INSTALLED THE HANDICAPPED EQUIPMENT. THE DEALER INFORMATION IS UNAVAILABLE. THE CURRENT MILEAGE WAS 5,600, AND THE FAILURE MILEAGE WAS 5,000-5,600

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.