



U.S. Department of Transportation  
National Highway Traffic Safety Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository

29-AUG-2007  
2007 SEP 18 PM 12:16

Reference No.  
10201098

**OWNER INFORMATION (Type or Print)**

Name [REDACTED]  
Address [REDACTED]  
City FORT MEYERS State FL Zip Code [REDACTED]

Daytime Telephone Number [REDACTED]

E-mail Address

Evening Telephone Number [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.  
Signature of Owner [REDACTED] Date 9/16/07

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1FALP52U7 [REDACTED]  
Make: FORD Model: TAURUS Model Year: 1995  
Date Purchased: 19-SEP-06 Dealer's Name and Telephone Number: [REDACTED] Engine: No: Cylinders 6 Fuel Type: Gas  
Original Owner:  Dealer's City: [REDACTED] State: [REDACTED] Zip Code: [REDACTED]  
Transmission Type: AUTOMATIC  Antilock Brakes  Cruise Control Powertrain: FRONT WHEEL DRIVE Vehicle Component Code: 190000 TIRES Multiple Failure: 2

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s): 31-MAR-2007 Failure Mileage: 175128 Failure Speed: *from start to end of travel*

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make: DOUGLAS Tire Model (Name or Number): DOUGLAS Tire Size (Example P215/65R15): P205/165R15  
DOT No. (Example: DOTM9ABC036): M6UR5XHR0607  Original Equipment  Prior Repair Failure Location: DRIVER SIDE FRONT  
Tire Component Code: 190000 TIRES Tire Failure Type: ROAD HAZARD

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]  
Seat Type: [REDACTED] Installation System: [REDACTED]  
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash:  Yes  No Fire:  Yes  No Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

**Narrative Description of Incident(S), Crash(es), and Injury(ies).**

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL\*THE CONTACT OWNS A 1995 FORD TAURUS. THE VEHICLE HAS DOUGLAS AND LOMASON EXTRA TRAC A-W (NA), SIZE P205/165R15 TIRES. THE CONTACT PURCHASED TWO TIRES FOR THE FRONT OF HER VEHICLE IN MARCH OF 2007. THE TIRES HAVE BEEN MAKING A LOUD NOISE EVER SINCE THEY WERE PURCHASED. THE TIRES CAUSED THE ENTIRE VEHICLE TO VIBRATE. WAL-MART, FROM WHERE THE TIRES WERE PURCHASED, BALANCED THE TIRES TWICE AND FOUND NOTHING WRONG. THE SPEED WAS UNKNOWN. THE CURRENT MILEAGE WAS 180,261 AND FAILURE MILEAGE WAS 175,128.

*Vibration is so bad when driven it makes your hands numb and you can't hear anyone that maybe speaking to you. We tried switching tires and it's still the same (switching from right side to driver side).*

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.