



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

Reference No.
10201016

2007 SEP 18 PM 12:16

OWNER INFORMATION (Type or Print)

Name

Address

City

ASHLEY

State MI

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1GCGK13U2

Make

CHEVROLET

Model

SILVERADO 1500 HD

Model Year

2003

Date Purchased
01-DEC-02

Dealer's Name and Telephone Number

Jim Martin

989 463-6026

Engine:

No: Cylinders 8

Fuel Type:

Gas

Original Owner

☒

Dealer's City

Alma

State

MI

Zip Code

48801

Transmission Type

AUTOMATIC

☒ Antilock Brakes

☒ Cruise Control

Powertrain

4 WHEEL DRIVE

Vehicle Component Code

140000 AIR BAGS

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

06-AUG-2007

Failure Mileage

83000

Failure Speed

55

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☒ Yes ☐ No

Fire

☐ Yes ☒ No

Number of Persons Injured

1

Number of Deaths

0

Reported to Police

Y

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2003 CHEVROLET SILVERADO 1500 HD. WHILE DRIVING 55 MPH, THE VEHICLE CRASHED INTO A DITCH. THE FRONT END OF THE VEHICLE WAS DAMAGED AND THE AIR BAGS FAILED TO DEPLOY. ONE PASSENGER WAS INJURED AND A POLICE REPORT WAS FILED. THE VEHICLE WAS TOWED TO A REPAIR SHOP AND THEY STATED THAT THE AIR BAGS SHOULD HAVE DEPLOYED DUE TO THE IMPACT OF THE CRASH. THE FAILURE AND CURRENT MILEAGES WERE 83,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

STATE OF MICHIGAN TRAFFIC CRASH REPORT

ORI: MI-2901400

Department Name MSP 14-ITHACA

Crash Date Month Day Year 08 08 01	Crash Time Military 0808	No. of Units 01	Crash Type ☒ Single Motor Vehicle ☐ Head On ☐ Head On-Left Turn ☐ Angle ☐ Rear End ☐ Rear End-Left Turn ☐ Rear End-Right Turn ☐ Sideswipe-Same ☐ Sideswipe-Opposite ☐ Other/Unknown	Special Circumstances ☐ None ☐ School Bus ☐ Local ☐ State ☐ Deer ☐ Hit and Run ☐ Severe Wind ☐ Snow/Blowing Snow ☐ Sleet/Hail ☐ Other/Unknown	Special Checks ☐ Fatal (Report All) ☐ Corrected Copy ☐ Replace (Entire Report) ☐ Delete (Entire Report) ☐ Non-Traffic Area ☐ ORV/Snowmobile
County 29	Traffic Control ☒ None of These ☐ Signal ☐ Stop Sign ☐ Yield Sign	Relation to Roadway (Location of First Impact) ☐ Shoulder ☐ Outside of Shoulder/Curb ☐ On Road ☐ Median ☐ Gore ☐ Other/Unknown	Weather (Mark Only One) ☐ Clear ☐ Cloudy ☐ Fog/Smoke ☒ Rain ☐ Daylight ☐ Dawn ☐ Dusk	Light (Mark Only One) ☒ Daylight ☐ Dark-Lighted ☐ Dark-Unlighted ☐ Other/Unknown	Area 10
Construction Zone (if applicable) (Mark One From Each Group) Type ☐ Const./Maint. ☐ Utility	Lane Closed ☐ Yes ☐ No	Activity ☐ On Road ☐ Off Road ☐ None	Road Condition (Mark Only One) ☐ Dry ☒ Wet ☐ Icy ☐ Snowy ☐ Muddy ☐ Slushy ☐ Debris ☐ Other/Unknown	Speed Limit 55	Posted ☐ Yes ☐ No

Prefix	Road Name M57	Divided Roadway ☐ N ☐ S ☐ E ☐ W	Road Type	Suffix
Distance 0.2	FT ☐ North ☐ East ☐ Beginning of Ramp MI ☐ South ☒ West ☐ End of Ramp	Trafficway ☒ 2 ☐ 3 ☐ 4	Access Control ☒ 2 ☐ 3	

Prefix	Intersecting Road LUCE	Divided Roadway ☐ N ☐ S ☐ E ☐ W	Road Type RD	Suffix
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Unit Number 1	State MI	Driver License Number	Date of Birth	License Type ☒ O ☐ CY ☐ C ☐ F ☐ M ☐ R	Sex ☐ M ☒ F	Total Occup 01	Hazard Action 16
Unit Type ☒ MV ☐ B ☐ P ☐ E (train)	Name	Street Address	City ASHLEY	State MI	Zip	Phone Number	
Driver Condition 1 2 3 4 5 6 7 8 9 99	Interlock ☐ Yes ☒ No	Refused ☐ Yes ☒ No	Not offered ☐ Yes ☒ No	Alcohol ☐ Yes ☒ No	Test Type ☐ Field ☐ PBT ☐ Breath ☐ Blood ☐ Urine	Test Results	
Drugs ☐ Yes ☒ No	Test Type ☐ Blood ☐ Urine	Test Results		Injury ☒ K ☐ A ☐ B ☐ C ☐ O	Position 01	Restraint 1	Hospital CARSON CITY
Vehicle Registration VIN 1GCGK13U2	State MI	Insurance FIDELITY STATE MUTUAL	Towed To/By KIRBY'S	Make CHEVROLET	Model SILVERADO	Color PN BLUE	Year

Location of Greatest Damage 0 1 2 3 4 5 6 7 8 9 10 11 12	First Impact 01	Extent of Damage 4	Driveable ☐ Yes ☒ No	Vehicle Type ☒ PA ☐ CY ☐ OR ☐ VA ☐ MO ☐ Other ☐ PU ☐ GC ☐ Truck/Bus ☐ ST ☐ SM	Vehicle Direction ☐ North ☐ South ☐ East ☒ West	Special Vehicles 1 2 3 4 5 6	Private Trailer Type 1 2 3 4 5 6 7
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First Name	Date of Birth	Sex ☐ M ☐ F	Position	Restraint	Hospital
Middle	Street Address				Ambulance
Last	City				Ejected ☐ Yes ☐ No
Injury ☐ K ☐ A ☐ B ☐ C ☐ O	State	Zip	Phone Number	Airbag Deployed ☐ Yes ☐ No	Trapped ☐ Yes ☐ No

First Name	Date of Birth	Sex ☐ M ☐ F	Position	Restraint	Hospital
Middle	Street Address				Ambulance
Last	City				Ejected ☐ Yes ☐ No
Injury ☐ K ☐ A ☐ B ☐ C ☐ O	State	Zip	Phone Number	Airbag Deployed ☐ Yes ☐ No	Trapped ☐ Yes ☐ No

Owner ☐ Owner ☐ Uninjured Passenger ☐ Witness	Name	Address 606 S. ELA HUNY	City ITHACA	State MI	Zip	Phone Number
Owner ☐ Owner ☐ Uninjured Passenger ☐ Witness	Name DENISE LYNN COSTON	Address	City	State	Zip	Phone Number

Person Advised of Damaged Traffic Control Date Time Name	Property Owner & Phone	Public ☐ Y ☐ N
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UD-10 SERIAL NUMBER 7154810	Serial Override Number	Do Not Write or Mark In This Area
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BACK

Unit Number		State		Driver License Number		Date of Birth		License Type		Sex		Total Occup		Hazard Action	
								☐ O ☐ CY ☐ M ☐ C ☐ F ☐ F ☐ M ☐ R		☐ M ☐ F					
NCS															
Unit Type: ☐ MV ☐ B ☐ P ☐ E (train) Name: _____ Street Address: _____ City: _____ State: _____ Zip: _____ Phone Number: _____															
Driver Condition: ☐ Yes ☐ No ☐ Refused ☐ Not offered Alcohol: ☐ Yes ☐ No ☐ Field ☐ PBT ☐ Breath ☐ Blood ☐ Urine ☐ Test Results															
Drugs: ☐ Yes ☐ No ☐ Blood ☐ Urine ☐ Test Results Vehicle Registration: _____ State: _____ Insurance: _____ Towed To/By: _____															
VIN: _____ Vehicle Description: _____ Make: _____ Model: _____ Color: _____ Year: _____															
Location of Greatest Damage: _____ First Impact: _____ Extent of Damage: _____ Drivable: ☐ Yes ☐ No Vehicle Type: ☐ PA ☐ CY ☐ OR ☐ VA ☐ MO ☐ Other ☐ PU ☐ GC ☐ Truck/Bus ☐ ST ☐ SM (Complete Truck/Bus Section)															
Vehicle Direction: ☐ North ☐ South ☐ East ☐ West Special Vehicles: ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 Private Trailer Type: ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 Vehicle Use: ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐ 7 ☐ 8 ☐ 9 ☐ 10 ☐ 11															
First Name: _____ Date of Birth: _____ Sex: ☐ M ☐ F Middle: _____ Street Address: _____ Position: _____ Restraint: _____ Hospital: _____ Last: _____ City: _____ Ambulance: _____ Injury: ☐ K ☐ A ☐ B ☐ C ☐ O Airbag Deployed: ☐ Yes ☐ No ☐ Not Equipped															
First Name: _____ Date of Birth: _____ Sex: ☐ M ☐ F Middle: _____ Street Address: _____ Position: _____ Restraint: _____ Hospital: _____ Last: _____ City: _____ Ambulance: _____ Injury: ☐ K ☐ A ☐ B ☐ C ☐ O Airbag Deployed: ☐ Yes ☐ No ☐ Not Equipped															
Owner: ☐ Witness: ☐ Name: _____ Address: _____ Phone Number: _____ Age: _____ Sex: _____ Uninjured Passenger: ☐ Name: _____ Address: _____ Phone Number: _____															
Owner: ☐ Witness: ☐ Name: _____ Address: _____ Phone Number: _____ Age: _____ Sex: _____ Uninjured Passenger: ☐ Name: _____ Address: _____ Phone Number: _____															
Unit Reported on Front: Action Prior: _____ Sequence of Events: _____ Most Harmful: _____															
Unit Reported Above: Action Prior: _____ Sequence of Events: _____ Most Harmful: _____															
Unit Number: _____ Carrier Name: _____ Address: _____ City: _____ State: _____ Carrier Source: ☐ Papers ☐ Vehicle ☐ Log Book ☐ Driver Zip: _____ GVWR: _____ ICCMC: _____ Driver's CDL Type: ☐ A ☐ C ☐ H ☐ P ☐ T ☐ B ☐ None ☐ N ☐ S ☐ X USDOT: _____ CDL Restrictions: ☐ Interstate ☐ Intra (MI Only) ☐ 28 ☐ 29 ☐ 30 NPSC: _____ CDL Exempt: ☐ Farm ☐ Other Type & Axles Per Unit: _____ Vehicle Type: ☐ AS ☐ AL ☐ BS ☐ CX ☐ AA ☐ AT ☐ BB ☐ BX ☐ Other Cargo Body Type: _____ Medical Card: ☐ Y ☐ N Hazardous Material: ☐ Placard ☐ Cargo Spill															
UD-10 SERIAL NUMBER: 7154810 Investigated at Scene: ☐ (N) Reported Date/Time: 08-06-2007 Investigator Name(s) & Badge # (Print Only): TROOPER DOUGLAS TANNER # 4167															

Crash Diagram and Remarks

↑ North

DRIVER WB ON 57. DRIVER
 APPROXIMATELY FELL ASHORE &
 CROSSED COUNTRYWAY, THEN CAME
 BACK TO WB LANE AND
 CRASHED IN SOUTH DITCH.

NOT TO SCALE

Forward Original To: Michigan State Police, Traffic Crash Reporting Section, 7150 Harris Drive, Lansing, MI 48913

Do Not Write or Mark On This Side of The Line

Do Not Write or Mark Below This Line

Do Not Write or Mark Below This Line

OM. 3/8/05 Mileage 115 Back out of garage P.S. failed. Spent to Dealer!

1M 4/10/05 Mileage 145 - Backed out of garage Power Steering OK
Park to R turn D

Got on 30W South at DIA, LK Rd - Crestview 62 to Penn, then
South to Valley Village. Dropped off wife & backed out of parking space.
Power Steering OK. - Returned to home. Stopping in alley. Put
in Reverse & backed into driveway. Stopped & put into D
to align car to enter garage. Found steering almost
impossible to turn! Pulled ahead about 2 ft, stopped, put
in R and tried to turn wheels opposite direction to better
align car for entering garage. Again, could hardly turn
steering wheel. Backed up about 2 ft, stopped, put in D and
again straightened wheels while pulling ahead (with great
difficulty) got car in garage. Power Steering not functioning!
Mileage 154.

4/10/05 Mileage 154 Backed out of garage P.S. is OK. No problem easily to
steer. Drove around block and repeated same maneuvers
to put car back in garage. All steering turned easily. P.S.
working OK. Mileage still 154.

1/15/07 Driveway to alley P.S. failed Mileage 2100

8/23/07 mi 2,820 Driveway to alley P.S. failed after driving

8/28/07 mi 2,837 Driveway to alley P.S. failed

8/30/07 mi 2,848 Driveway to alley P.S. failed

This is the 6th failure!

THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXAMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).

To protect the privacy of individuals, NHTSA does not make medical records available to the public without authorization. For this reason, documents falling into this category have not been included in this complaint record.