



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
 1-888-DASH-2-DOT
 (1-888-327-4236)
 INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received
 2007 SEP 12 AM 7:59

Repository
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 10200878

OWNER INFORMATION (Type or Print)

Name [REDACTED]
 Address [REDACTED]
 City MONTICELLO State MN Zip Code [REDACTED]

Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]
 Evening Telephone Number [REDACTED]

Do you authorize NHTSA to release information from this questionnaire to the manufacturer of your vehicle? YES NO
 In the absence of an authorized signature, please provide your name or address to the vehicle manufacturer.
 Signature of Owner [REDACTED] Date 9/14/07

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: JYARP15E17A [REDACTED]
 Make YAMAHA Model FJR13 *AW* Model Year 2007
 Date Purchased 18-JUN-07 Dealer's Name and Telephone Number LARSONS CYCLE 763-689-2760 Engine: No: Cylinders 4 Fuel Type: Gas
 Original Owner Dealer's City CAMBRIDGE State MN Zip Code 55008
 Transmission Type Antilock Brakes Powertrain Vehicle Component Code
 MANUAL Cruise Control REAR WHEEL DRIVE 101100 POWER TRAIN:CLUTCH ASSEMBLY:PEDAL/LINKAGE
 Multiple Failure: 1 *Clutch has stuck NUMEROUS Times*

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 18-JUN-2007 Failure Mileage ~~14016~~ 14110 Failure Speed 5-10 MPH

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [REDACTED] Tire Model (Name or Number) [REDACTED] Tire Size (Example P215/65R15)
 DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location: [REDACTED]
 Tire Component Code [REDACTED] Tire Failure Type [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
 Seat Type: [REDACTED] Installation System: [REDACTED]
 Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash Yes No Fire Yes No
 Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
 Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2007 YAMAHA FJR13. THE CONTACT STATED THAT THE CLUTCH FAILED TO DISENGAGE FOR 1 TO 2 SECONDS WHEN HE PULLED THE CLUTCH LEVER TO PREPARE FOR A STOP. HE STATED THAT THE VEHICLE OPERATES NORMALLY WHEN THE OIL IS AT ITS NORMAL TEMPERATURE AND FULLY WARMED. HE ALSO STATED THAT THE VEHICLE MOVES FORWARD WITH THE TRANSMISSION IN FIRST GEAR, THE SIDE STAND IS UP, AND THE CLUTCH LEVER IS PULLED INWARDS. THE CONTACT TOOK THE VEHICLE TO THE DEALER AND THEY FOUND NO FAILURE WITH THE CLUTCH. THE CLUTCH CONTINUED TO STICK AND THE VEHICLE WAS TAKEN TO ANOTHER YAMAHA DEALER. THE SERVICE MANAGER STATED THAT THE CLUTCH PLATES NEEDED TO BE SOAKED IN OIL TO CORRECT THE FAILURE AND SCHEDULED THIS REPAIR TO BE PERFORMED ON SEPTEMBER 5, 2007. THE SPEED WAS UNKNOWN. THE CURRENT MILEAGE WAS 16,029 AND FAILURE MILEAGE WAS ~~14,016~~ 14110. *plates 5-10 MPH 1629*

when started

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The FJR 1300 motorcycle has a hydraulic actuated wet multiple disc clutch consisting of 9 friction plates and 8 clutch plates. Specified engine oil viscosity is 20W-40. When starting the bike to go for a ride I let it idle for 3 minutes or so to warm up until 3 "blinks" and showing up on the coolant temp gauge. I pull in clutch, shift into 1st gear and ride off. First stop sign is 200 FT from my residence. Speed is 5-10 mph. When the clutch lever is pulled in, the clutch does not release for 1-2 seconds. When it finally releases, a loud "clunk" emanates from the transmission. During those 1-2 seconds, engine compression braking is taking place. After the oil is fully warmed up (176-194°F), the sticking problem goes away. When new clutch friction plates are installed, the shop manual specifies engine oil to be applied to the friction plates.

ATTACH ADDITIONAL SHEETS IF NECESSARY

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400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



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U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590



Think your vehicle has a safety defect?



**If so:
Use the enclosed form to file a report.**

**or visit:
www.safercar.gov**

**or call:
Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
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THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).