



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

2007 DEC 12 AM 10:57
27-AUG-2007

Reference No.
10200863

OWNER INFORMATION (Type or Print)

Name

Address

City

BROOKSVILLE

State

KY

Zip Code

41004

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 10/18/07

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

KMHWF35V2X

Make

HYUNDAI

Model

HYUNDAI

Model Year

1999

Date Purchased
01-AUG-99

Dealer's Name and Telephone Number

KERRY HYUNDAI

Engine:

No: Cylinders 6

Fuel Type:

Gas

Original Owner

☒

Dealer's City

ALEXANDRIA

State

KY

Zip Code

41001

Transmission Type
AUTOMATIC

☐ Antilock Brakes
☒ Cruise Control

Powertrain

FRONT WHEEL DRIVE

Vehicle Component Code

061000 ENGINE AND ENGINE COOLING:ENGINE

Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
22-AUG-2007

Failure Mileage
134000
137,000

Failure Speed
0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

0

0

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 1999 HYUNDAI SONATA. THE CONTACT STATED THAT THE ENGINE CRADLE THAT HOLDS THE ENGINE AND THE BOLT JOINTS HAS COMPLETELY RUSTED. SHE ALSO STATED THAT THE STEEL WAS VISIBLE ON THE FRONT PASSENGER SIDE TIRE. THE VEHICLE WAS TOWED TO A REPAIR SHOP, BUT THEY CANNOT FIND THE PARTS NEEDED TO REPAIR THE VEHICLE. THE VEHICLE CURRENTLY REMAINS AT THE SHOP. THE CURRENT AND FAILURE MILEAGES WERE 134,000.

137,000.

VEHICLE WAS REPAIRED, PUT A NEW ENGINE CRADLE ORDERED FROM DEALER. ALSO, HAD TO HAVE 2 NEW FRONT TIRES DUE TO THE ENGINE FALLING OUT. TOTAL COST TO REPAIR WAS

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

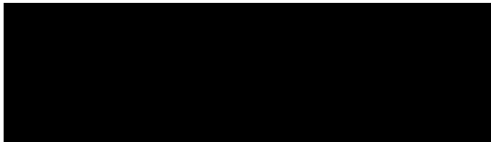
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

If this would have happened 1 hour sooner, it would have been possibly 3 fatalities; my husband, my granddaughter, and myself. Possibly more, if it had happened on the interstate. We had just returned from a dr. visit to Edgewood (in Northern Kentucky). We were on I-275 and also AA highway. We noticed a problem with the car pulling to the right side. When we went around a curve, it would squall tires something terrible. When we arrived home, the tires were completely ruined. The steel was visible on both front tires.

We could not drive the car to the repair shop. It had to be towed.

I checked with several used parts outlets available on the Internet, website CarParts.com. Every place I called, they said their engine cradle was rusted away. So, we had to purchase a new one.

I believe this is a problem that Hyundai should assume responsibility for. I realize the warranty was expired on my car, but whoever heard of a car rusting away that only had 137,000 miles on it. I paid extra to have it sprayed to prevent rust.



THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXAMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).