



U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

**Vehicle Owner's Questionnaire**  
**To Report Vehicle Safety Defects**  
**1-888-DASH-2-DOT**  
**(1-888-327-4236)**  
**INTERNET: www.nhtsa.dot.gov/hotline**

FOR AGENCY USE ONLY 100148

Date Received

Repository

2007 SEP 18 AM 12:15

Reference No.  
10200400

**OWNER INFORMATION (Type or Print)**

Name: [REDACTED]  
 Address: [REDACTED]  
 City: KNOXVILLE State: TN Zip Code: 37923

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to contact the manufacturer of your vehicle?  YES  NO  
 In the absence of a signature, please print your name or address to the vehicle manufacturer.  
 Signature of Owner: [REDACTED] Date: 8/28/07

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1N4AL11D02C [REDACTED]  
 Make: NISSAN Model: ALTIMA Model Year: 2002  
 Date Purchased: 30-NOV-01 Dealer's Name and Telephone Number: TWIN CITY NISSAN 865-970-4132 Engine: No: Cylinders 4 Fuel Type: Gas  
 Original Owner:  Dealer's City: ALCOA State: TN Zip Code: 37701  
 Transmission Type: AUTOMATIC  Antilock Brakes  Cruise Control Powertrain: FRONT WHEEL DRIVE Vehicle Component Code: 060000 ENGINE AND ENGINE COOLING Multiple Failure: 7

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s): 06-AUG-2007 Failure Mileage: 88000 Failure Speed: 20

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make: [REDACTED] Tire Model (Name or Number): [REDACTED] Tire Size (Example P215/65R15): [REDACTED]  
 DOT No. (Example: DOTM19ABC036): [REDACTED]  Original Equipment  Prior Repair Failure Location: [REDACTED]  
 Tire Component Code: [REDACTED] Tire Failure Type: [REDACTED]

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]  
 Seat Type: [REDACTED] Installation System: [REDACTED]  
 Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash:  Yes  No Fire:  Yes  No Number of Persons Injured: [REDACTED] Number of Deaths: [REDACTED] Reported to Police: N

**Narrative Description of Incident(S), Crash(es), and Injury(ies).**

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

AT 6:30 PM I TURNED LEFT OUT OF A RESTAURANT PARKING LOT. THERE WAS PLENTY OF TIME TO CROSS TRAFFIC AND ENTER THE VACANT TURN LANE. MY 2002 NISSAN ALTIMA LOST POWER LEAVING ME IN THE PATH OF ONCOMING TRAFFIC. LUCKILY, THE APPROACHING TRAFFIC WAS ABLE TO BRAKE BEFORE HITTING ME BROADSIDE. IN THE PREVIOUS TWO DAYS THE CAR HAD BRIEFLY LOST POWER WHILE DRIVING ON THE HIGHWAY. THERE WERE NO NEAR ACCIDENTS ON THESE OCCASIONS. THE PROBLEM WAS DIAGNOSED AS A FAULTY CRANKSHAFT SENSOR. IT WAS REPLACED AT OUR COST. THIS WAS THE SAME PART RECALLED IN 2005. IT WAS REPLACED THEN ALSO. THERE WAS ALSO A NEAR ACCIDENT BEFORE THE FIRST REPLACEMENT. THIS PART HAS FAILED TWICE, WITH NEAR ACCIDENTS. BOTH WERE POTENTIALLY FATAL. \*TR

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)**

The 2nd failure of camshaft sensor was reported to Nissan Consumer Department, a total of 11 calls (5 unreturned) resulted in final position that recall was no longer in effect. Nissan would not buy back due to high mileage (88K) & Nissan cannot require a dealer to assist us due to the fact they are independently owned. Ted Russel would not repair under warranty as 1 year had passed (Invoice included) An earlier recall resulted in a charge of [REDACTED] by Twin City Nissan (copy included) This part has [REDACTED] failed twice with dangerous results. A second recall is needed. [REDACTED]

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

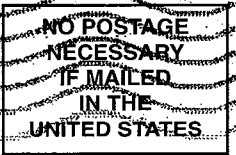
**National Highway Traffic Safety Administration**

400 Seventh St., S.W.  
Washington, D.C. 20590

Official Business  
Penalty for Private Use \$300

NOXVILLE TN 379

SEP 2007 PM 1 T



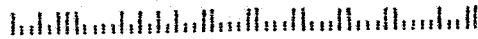
**BUSINESS REPLY MAIL**

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

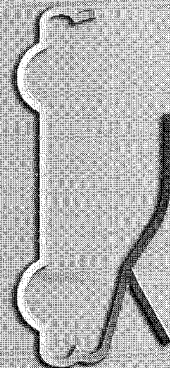
POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210  
400 7th Street, SW  
Washington, DC 20590

20590+0000



**Think your vehicle has a safety defect?**



**If so:**

**Use the enclosed form to file a report.**

**or visit:**

**www.safercar.gov**

**or call:**

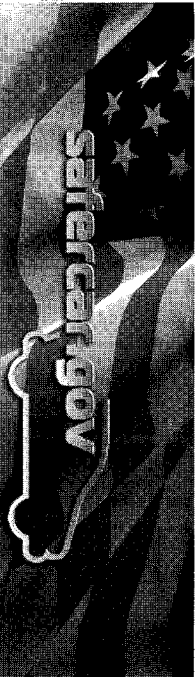
**Vehicle Safety Hotline**

**888-327-4236**



people saving people

Vehicle Owner's Questionnaire (VOQ)  
U.S. Department of Transportation  
National Highway Traffic Safety Administration



**THE ATTACHMENTS TO THIS  
DOCUMENT HAVE BEEN REMOVED  
TO PROTECT UNWARRANTED  
INVASION OF PERSONAL PRIVACY  
PURSUANT TO EXAMPTION 6 OF  
THE FREEDOM OF INFORMATION  
ACT (FOIA), 5 U.S.C. 552(b)(6).**