



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

21-AUG-2007

2007 SEP 18 PM 12:13

Reference No.

10200365

OWNER INFORMATION (Type or Print)

Name

Address

City

SPRING HOUSE

State PA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an address or address to the vehicle manufacturer.
Signature of Owner Date 9/8/2007

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side.

1G2WP52K5

Make

PONTIAC

Model

GRAND PRIX

Model Year

1998

Date Purchased
01-FEB-98

Dealer's Name and Telephone Number
J.L.FREED P 800-665-6894

Engine:

No: Cylinders 6

Fuel Type:

Gas

Original Owner
☒

Dealer's City
LANSDALE

State
PA

Zip Code
19446

Transmission Type
AUTOMATIC

☒ Antilock Brakes
☒ Cruise Control

Powertrain
FRONT WHEEL DRIVE

Vehicle Component Code
121000 EXTERIOR LIGHTING:HEADLIGHTS

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
01-MAY-2007

Failure Mileage
58000

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code.

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

THE EXTERIOR LIGHTING LENSES OF THE HEADLIGHT HAVE FALLEN OUT AND HAVE BROKEN FROM THE HEADLIGHT. HE STATES THAT THE VEHICLE PRODUCES PROJECTILES AS WELL. HE STATES THAT HE HAS CONTACTED THE MANUFACTURER AND FILED A COMPLAINT AND THEY HAVE NOT OFFERED ANY ASSISTANCE TO HIM (71532337325-GM COMPLAINT CASE NUMBER). HE STATES THAT THERE ABOUT 20 PEOPLE THAT HAVE REPORTED THIS ISSUE TO GENERAL MOTORS. HE STATES THAT WHEN HE TOOK THE VEHICLE TO THE DEALER, THEY STATED THAT THERE IS CORROSION ON THE CHROME OF THE SEAL OF THE HEADLIGHT. ACCORDING TO THE CONTACT, THE SERVICE MANAGER STATED THAT THIS WAS A COSMETIC CONCERN AND THAT THERE IS NOTHING THAT THEY COULD DO. THE FAILURE MILEAGE IS 58,000 AND THE CURRENT MILEAGE IS 103,000.--DS

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

ATTACHED PHOTO'S #1, 2 & 3

#1 THE LEFT HEADLIGHT - CORROSION CIRCLED.

#2 RIGHT HEADLIGHT - WITH LENSE FOUND ON STREET
AFTER FELL OFF CAR.

#3 CAR AFTER HEADLIGHTS WERE REPAIRED WITH
FAILED HEADLIGHTS ON HOOD

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

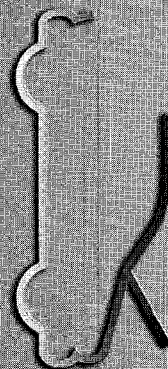
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
400 7th Street, SW
Washington, DC 20590



Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline

888-327-4236

nhisa
www.nhtsa.dot.gov
people saving people

Vehicle Owner's Questionnaire (VOC)
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