



U.S. Department of Transportation

National Highway Traffic Safety Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
 To Report Vehicle Safety Defects  
 1-888-DASH-2-DOT  
 (1-888-327-4236)  
 INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

21-AUG-2007

2007 SEP

Repository

Reference No.

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**OWNER INFORMATION (Type or Print)**

Name \_\_\_\_\_  
 Address \_\_\_\_\_  
 City SUMMERFIELD State FL Zip Code \_\_\_\_\_

Daytime Telephone Number \_\_\_\_\_

E-mail Address \_\_\_\_\_

Evening Telephone Number \_\_\_\_\_

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
 In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.  
 Signature of Owner \_\_\_\_\_ Date 8/29/07

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 4YDT275254 \_\_\_\_\_  
 Make: KEYSTONE Model: COUGAR Model Year: 2004  
 Date Purchased: \_\_\_\_\_ Dealer's Name and Telephone Number: \_\_\_\_\_ Engine: \_\_\_\_\_ Fuel Type: \_\_\_\_\_  
 No: Cylinders: \_\_\_\_\_  
 Original Owner:  Dealer's City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_  
 Transmission Type: \_\_\_\_\_ Antilock Brakes:  Powertrain: \_\_\_\_\_  
 Cruise Control:  Vehicle Component Code: 190000 TIRES  
 Multiple Failure: 5

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s): 31-JUL-2007 Failure Mileage: \_\_\_\_\_ Failure Speed: \_\_\_\_\_

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make: UNKNOWN Tire Model (Name or Number): UNKNOWN Tire Size (Example P215/65R15): \_\_\_\_\_  
 DOT No. (Example: DOTM9ABC036): \_\_\_\_\_ Original Equipment:  Failure Location: \_\_\_\_\_  
 Prior Repair:  Tire Component Code: 190000 TIRES Tire Failure Type: BLOWOUT

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: \_\_\_\_\_ Date Manufactured: \_\_\_\_\_ Model No./Name: \_\_\_\_\_  
 Seat Type: \_\_\_\_\_ Installation System: \_\_\_\_\_  
 Child Seat Component Code: \_\_\_\_\_ Failed Part: \_\_\_\_\_

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies).)

Crash:  Yes  No Fire:  Yes  No  
 Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

**Narrative Description of Incident(S), Crash(es), and Injury(ies).**

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WE PURCHASED OUR 2004 KEYSTONE COUGAR TRAVEL TRAILER IN FEB 2005 FROM THE ORIGINAL OWNER WHO HAD ONLY USED IT ON A 200 MILE TRIP ONCE AS HIS WIFE HAD TAKEN ILL AND HE COULDN'T USE IT ANY LONGER. IN APR/MAY OF 2006 WE WENT ON A CROSS COUNTRY TRIP. WE HAD A BLOWOUT THE 1ST DAY OUT ON I-75 NEAR THE NORTH MARION COUNTY LINE. WE THEN HAD ANOTHER BLOWOUT AS WE ENTERED CA ON I-8. OUR 3RD BLOWOUT CAME ON OUR RETURN TRIP ON I-10 IN LA. ALL THREE TIRES WERE MISSION RADIALS THAT CAME NEW ON THE RV FROM THE MANUFACTURER AND CAUSED FENDER DAMAGE. ON MAY 31, 2007 WE AGAIN WENT ON ANOTHER CROSS COUNTRY TRIP. ON THE 1ST DAY OUT ON I-10 NEAR SPANISH FORT, AL WE AGAIN HAD A BLOW OUT OF ANOTHER MISSION RADIAL TIRE ( ORIGINAL SPARE WHICH WAS INSIDE THE GARAGE AREA OF OUR TRAVEL TRAILER OUT OF THE ELEMENTS UNTIL APRIL OF 2006) CAUSING FENDER AND UNDER CARRIAGE DAMAGE. ON OUR RETURN TRIP WE HAD ANOTHER BLOW OUT ON JULY 31ST, THIS TIME OF A CARLISLE RADIAL TIRE WHICH WAS A REPLACEMENT OF OUR 1ST BLOWOUT IN APR 2006. THIS TIRE, AS ALL THE OTHERS HAD EVEN TIRE WEAR WITH PLENTY OF TREAD WEAR LEFT AT TIME OF BLOW OUT. THESE TIRES WERE PROPERLY INFLATED TO 60 TO 65 LBS EACH. BOTH SIDES OF OUR TRAVEL TRAILER INCURRED FENDER DAMAGE AND UNDER CARRIAGE DAMAGE FROM THESE BLOW OUTS THIS YEAR. I HAVE NOT REPAIRED THE DAMAGE THIS YEAR. I DO NOT HAVE AN OF THE MISSION TIRES IN MY POSSESSION, BUT I DO HAVE THE CARLISLE TIRE IN MY POSSESSIO

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.