



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

Reference No.

10200350

2008 FEB - 1 2008 AUG 2004

OWNER INFORMATION (Type or Print)

Name

Address

City BLOOMINGDALE

State IL

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner Date 8/29/07

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

WWWPD63B8

Make
VOLKSWAGEN

Model
PASSAT

Model Year
2003

Date Purchased
01-JUN-02

Dealer's Name and Telephone Number

ED MURPHY VOLKSWAGEN

Engine:
No. of Cylinders 4

Fuel Type:
Gas

Original Owner
☒

Dealer's City

SCHAMONVILLE

State

Zip Code

PA

60173

Transmission Type
AUTOMATIC

☒ Antilock Brakes
☒ Cruise Control

Powertrain
FRONT WHEEL DRIVE

Vehicle Component Code
125100 EXTERIOR LIGHTING: BRAKE LIGHTS: SWITCH

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
21-AUG-2007

Failure Mileage
72000

Failure Speed
0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Fire

Number of Persons Injured

Number of Deaths

Reported to Police

☐ Yes ☒ No

☐ Yes ☒ No

0

0

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2003 VOLKSWAGEN PASSAT. THE VEHICLE WAS TAKEN TO THE DEALER FOR ROUTINE MAINTENANCE WHEN THE DEALER NOTICED A FAILED EXTERIOR BRAKE LIGHT SWITCH. THE DEALER STATED THAT THE VIN WAS NOT INCLUDED IN RECALL NUMBER 07V063000 (EXTERIOR LIGHTING: BRAKE LIGHTS: SWITCH). THE CONTACT FELT THAT THE RECALL SHOULD BE EXPANDED TO INCLUDE HIS VEHICLE. THE CURRENT AND FAILURE MILEAGES WERE 72,000.

THIS IS THE THIRD RECALL THAT ARE VIN # WAS NOT INCLUDED IN BUT YET ARE VEHICLE CONTINUING TO HAVE EVERY SINGLE PROBLEM THAT GETS A RECALL. THE FUEL PUMP PROBLEM THE COMPANY FIXED IT BECAUSE THEY WOULD NOT DISPUTE.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.