



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

2007 SEP 11 AM 10:12

Reference No.
10199572

OWNER INFORMATION (Type or Print)

Name

Address

City

TRABUCO CANYON

State

CA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO

In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 9/11/07

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

KLSVJ52L04B

Make

SUZUKI

Model

VERONA

Model Year

2004

Date Purchased
01-APR-04

Dealer's Name and Telephone Number

THE SUZUKI DEPOT 714-560-4135

Engine:
No: Cylinders 6

Fuel Type:
Gas

Original Owner

Dealer's City

SMITH AKA

State

CA

Zip Code

92701

Transmission Type
AUTOMATIC

☐ Antilock Brakes
☒ Cruise Control

Powertrain

FRONT WHEEL DRIVE

Vehicle Component Code

061000 ENGINE AND ENGINE COOLING:ENGINE

Multiple Failure: 10

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
01-MAY-2005

Failure Mileage
8431

Failure Speed
30

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured
0

Number of Deaths
0

Reported to Police
N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2004 SUZUKI VERONA. WHILE DRIVING 30-40 MPH THE VEHICLE WOULD STALL AND JERK. THE DEALER STATED THAT OXYGEN SENSORS NEEDED TO BE REPLACED. THEY REPLACED THE SENSORS; HOWEVER, THE FAILURE CONTINUED TO OCCUR. APPROXIMATELY TWO MONTHS LATER THE DEALER REPLACED THE HEAD ASSEMBLY GASKET AND PC FILTER; HOWEVER, THE FAILURE CONTINUED TO OCCUR. AS OF AUGUST 14, 2007, THE FAILURE HAS NOT BEEN CORRECTED. THE FAILURE MILEAGE WAS 8,431 AND THE CURRENT MILEAGE WAS 27,000. - CAR HAD STALLED IN TRAFFIC NEARLY CAUSING AN ACCIDENT ON THREE OCCASIONS

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.