



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received: 2007 AUG 21 PM 12:43
Repository
Reference No. 10199506

OWNER INFORMATION (Type or Print)

Name: [REDACTED]
Address: [REDACTED]
City: BELAIR State: MD Zip Code: [REDACTED]
Daytime Telephone Number: [REDACTED] E-mail Address:
Evening Telephone Number:

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorized signature, you are NOT providing your name or address to the vehicle manufacturer.
Signature of Owner: [REDACTED] Date: 8/18/07

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: WMWMF73567 [REDACTED]
Make: BMW/Mini Model: 355i Cooper S Model Year: 2007
Date Purchased: 28-JUN-07 Dealer's Name and Telephone Number: Engine: No. Cylinders: 4 Fuel Type: Gas
Original Owner: Dealer's City: State: Zip Code:
Transmission Type: Antilock Brakes Powertrain: FRONT WHEEL DRIVE Vehicle Component Code: 162800 STRUCTURE:BODY:HOOD
MANUAL Cruise Control Multiple Failure: 30

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 15-JUL-2007 Failure Mileage: 25 Failure Speed: 0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: Tire Model (Name or Number): Tire Size (Example P215/65R15):
DOT No. (Example: DOTM9ABC036) Original Equipment Prior Repair Failure Location:
Tire Component Code: Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash Yes No Fire Yes No
Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL*THE CONTACT OWNS A 2007 MINI COOPER (NA). THE CONTACT STATED THAT THE HOOD OF THE VEHICLE WOULD REACH 200 DEGREES AFTER IT WAS PARKED. THE WASHER JETS THAT REST ON THE HOOD LEAKED WATER WHEN THE HOOD WAS HOT. THE FAILURE OCCURRED EACH TIME AFTER THE VEHICLE WAS DRIVEN. THE DEALER STATED THAT THE TEMPERATURE WAS NORMAL. THE CONTACT BELIEVES THAT THE HEAT WAS CAUSED BY THE TURBO CHARGER. THE SPEED PRIOR TO THE VEHICLE BEING PARKED WAS UNKNOWN. THE CURRENT MILEAGE WAS 400 AND FAILURE MILEAGE WAS 25.
*After driving the vehicle at any speed, then parking, the hood regularly reaches temps of 200F and has gone as high as 235F. If anyone touches the hood when its 200F or greater, they could suffer a burn injury.
In addition, the hood wiper jets weep only when the car is parked and the hood temperature begins its climb to 200+. This is leaving semi-permanent marks on hood.*

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.